

CHIPPEWA COUNTY
HEALTH & HUMAN SERVICES BOARD
REGULAR MEETING
APRIL 15, 2021
WEBEX CONFERENCE CALL
7:45 AM

DUE TO THE COVID-19 PANDEMIC, THIS MEETING IS BEING HELD VIA WEBEX CONFERENCE CALL TO COMPLY WITH THE SOCIAL DISTANCING GUIDELINES. IF YOU ARE A MEMBER OF THE PUBLIC AND WISH TO SPEAK, PLEASE CALL THE PHONE NUMBER LISTED BELOW AND THE BOARD CHAIR WILL ACKNOWLEDGE YOU DURING THE PUBLIC COMMENT SECTION ON THE AGENDA.

IF YOU NEED TO EITHER MUTE OR UNMUTE YOURSELF DURING THE MEETING, PRESS *6.

MEETING PHONE NUMBER: 1-415-655-0001

MEETING NUMBER (ACCESS CODE): 182 043 9389

MEETING PASSWORD: 7816

1. CALL TO ORDER

2. ROLL CALL

Attendee Name	Organization	Title	Status	Arrived	Departed
John Halbleib	Chippewa County	Citizen Rep (Chair)	Present		
Don Hauser	Chippewa County	District 6 (Vice-Chair)	Present		
Harold Steele	Chippewa County	District 1	Present		
Tom Thornton	Chippewa County	District 5	Present		
Charlene Kervina	Chippewa County	District 10	Present		
Kari Ives	Chippewa County	District 12	Present		
Keith Tompkins	Chippewa County	Citizen Rep	Present		9:04 AM
Stacey Sperlingas	Chippewa County	Citizen Rep	Present		
Jenny Happel	Chippewa County	Citizen Rep	Absent		

Angie Weideman County Health Officer/Public Health Director; Tim Easker, Human Services Director; Pauline Spiegel, Human Services Administrative Assistant; Sarah McQuillan, Public Health Fiscal Manager; Audra Knowlton, Public Health Administrative Assistant; Randy Scholz, County Administrator; Ashley Bailey, Human Services Fiscal Manager; Member of the Public: Andy Clay, Lisa Mancl

3. MEMBERS OF THE PUBLIC WISHING TO BE HEARD

Andy Clay expressed concerns and thoughts regarding COVID and recommends Chippewa County implement a mask mandate due to the State no longer having one. He feels it is necessary and follows the science.

Lisa Mancl stated she does not feel a mask mandate is necessary.

4. CONSENT AGENDA

Health & Human Services Board

Minutes
Regular Meeting

Webex Conference Call

April 15, 2021
7:45 AM

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Kari Ives, District 12
SECONDER:	Tom Thornton, District 5
AYES:	Halbleib, Hauser, Steele, Thornton, Kervina, Ives, Tompkins, Sperlingas
ABSENT:	Happel

1. Approve the agenda
2. Approve the Minutes

Health & Human Services Board - Regular Meeting - Mar 18, 2021 7:45 AM

3. Schedule next meeting date - May 20, 2021

5. REPORTS

1. Minutes of Advisory Committees/Boards/Councils
The minutes of March 11, 2021 Aging & Disability Resource Center Board Meeting were reviewed and discussed.

RESULT:	DISCUSSED
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2. Annual "Friend of Public Health" Recognition (School Superintendents) - Angie Weideman
Public Health Director Angie Weideman presented the Friend of Public Health Award for the Healthiest County to Learn to School Superintendents for exemplifying and modeling public health values in the community and supporting and encouraging others to be supportive of public health.

Weideman shared examples of their partnership for the honorees. Honorees in (virtual) attendance were: Brian Misfeldt - Bloomer School District, Jenny Starck - Cadott School District, Jeff Holmes - Chippewa Falls School District, Dr. Paul Schley - Cornell School District, Molly Bushman - McDonell Area Catholic Schools, Jeff Koenig - Stanley-Boyd School District

Also recognized (but not present): Kurt Lindau - Lake Holcombe School District, Scott Johnson - New Auburn School District, Sarah Giza - St. Joseph's School, Jackie Peterson - St. Paul School in Bloomer, Tom Rosenow - St. Paul Lutheran Elementary, and Heidi Elopoulos - former Chippewa Falls School District superintendent.

Thanks extended to all (and especially superintendents) for their support and keeping schools and the community safe.

3. Human Services Director's Program and Financial Report - Tim Easker
The Human Services Director's Program and Financial Report was reviewed and discussed. Easker highlighted items from the written report that included information from the regional director's meeting, status of the department strategic planning process, believes about 80 percent of DHS staff have received the COVID-19 vaccine, and provided insight into the CPS caseload data - noting there were additional workers in January due to increased cases.

Health & Human Services Board

Minutes
Regular Meeting

Webex Conference Call

April 15, 2021
7:45 AM

In addition, Easker talked about the Day at the Capitol activities occurring this week. Discussion with Wisconsin legislators (Senator Bernier and Representative Summerfield) focused on the need for a family aid funding increase, support for Youth Justice improvement programs grant funding to improve the Youth Justice system, substance use treatment Medicaid funding for room and board in addition to other services, and law enforcement and Human Services partnering in mental health crisis situations. Easker plans to have continued conversations with legislators to build trusting relationships. Board members are also encouraged to connect with legislators.

RESULT:	DISCUSSED
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4. Public Health Director's Program and Financial Report – Angie Weideman

COVID STATS

- Worldwide - 138,391,625 positive cases; 2,975,733 deaths
- United States - 31,442,380 positive cases; 564,405 deaths
- Wisconsin - 587,561 positive cases; 6,695 deaths
- Chippewa County - 7,249 positive cases, 0 currently hospitalized (244 total), 94 deaths
- States of California, Florida, and Texas have the highest number of cases

VACCINE DASHBOARD

- Chippewa: 23,982 first doses (37.1 percent); 17,189 second doses (26.6 percent)
- Wisconsin: 2.2 million first doses (38 percent); 1.4 million second doses (25.2 percent)

OTHER COVID INFO

- The previous two weeks averaged 14 cases per week (lowest for a long time); more than doubled in the last week (37 cases). Even though cases are going up, the 65+ population cases are going down as majority of that population are vaccinated. Majority of at-risk population are also vaccinated.
- Discussion on the Johnson & Johnson vaccine being placed on hold. Chippewa County had given 65 doses and those recipients were contacted and advised to monitor symptoms. The Johnson & Johnson vaccine clinic was canceled and those consumers offered the Moderna vaccine.
- Reviewed COVID data and other related information on the Public Health website for determining risk level and recommendations.
- Discussion on data analysis role of epidemiologist for Chippewa County. Currently focused on pandemic but anticipate when numbers lower will expand to projects in other departments.

Other department and financial information in Weideman's written report were reviewed and discussed. Even though the mask mandate has ended, Public Health still encourages wearing of masks. Weideman stated Public Health is working on the three-year Chippewa County Community Health Assessment and reviewed results of the health survey. The top three priorities are mental health, drug use, and alcohol misuse. Obesity and communicable disease were included in the top five. Weideman also highlighted information on communicable diseases, environmental health, nutrition, regional center, and next month's friend of Public Health.

RESULT:	DISCUSSED
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6. BUSINESS ITEMS

1. Public Health 2021 Program Priority Ranking Approval - Angie Weideman

The Health & Human Services Board priority ranking of Public Health services/programs were reviewed and discussed. The results are in alignment with the Leadership Team rankings.

Health & Human Services Board

Minutes
Regular Meeting

Webex Conference Call

April 15, 2021
7:45 AM

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Kari Ives, District 12
SECONDER:	Charlene Kervina, District 10
AYES:	Halbleib, Hauser, Steele, Thornton, Kervina, Ives, Tompkins, Sperlingas
ABSENT:	Happel

2. Human Services 2020 Annual Report Approval - Tim Easker

The Department of Human Services annual performance report for 2020 was reviewed and discussed. The commitment and teamwork of staff during the pandemic was noted.

RESULT:	APPROVED [7 TO 0]
MOVER:	Tom Thornton, District 5
SECONDER:	Kari Ives, District 12
AYES:	Halbleib, Hauser, Steele, Thornton, Kervina, Ives, Sperlingas
ABSENT:	Happel
AWAY:	Tompkins

7. **AGENDA ITEMS FOR FUTURE CONSIDERATION**

Public Health - Tobacco, Alcohol, and Other Drug Use Data Presentation
Human Services - Out-of-Home Placement Data Presentation

8. **ADJOURN**

Meeting adjourned at 9:24 a.m.

RESULT:	APPROVED [7 TO 0]
MOVER:	Harold Steele, District 1
SECONDER:	Don Hauser, District 6 (Vice-Chair)
AYES:	Halbleib, Hauser, Steele, Thornton, Kervina, Ives, Sperlingas
ABSENT:	Happel
AWAY:	Tompkins

CHIPPEWA COUNTY
HEALTH & HUMAN SERVICES BOARD
REGULAR MEETING
MARCH 18, 2021
WEBEX CONFERENCE CALL
7:45 AM

DUE TO THE COVID-19 PANDEMIC, THIS MEETING IS BEING HELD VIA WEBEX CONFERENCE CALL TO COMPLY WITH THE SOCIAL DISTANCING GUIDELINES. IF YOU ARE A MEMBER OF THE PUBLIC AND WISH TO SPEAK, PLEASE CALL THE PHONE NUMBER LISTED BELOW AND THE BOARD CHAIR WILL ACKNOWLEDGE YOU DURING THE PUBLIC COMMENT SECTION ON THE AGENDA.

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MEETING PHONE NUMBER: 1-415-655-0001

MEETING NUMBER (ACCESS CODE): 182 001 3332

MEETING PASSWORD: 7816

1. CALL TO ORDER

2. ROLL CALL

Attendee Name	Organization	Title	Status	Arrived	Departed
John Halbleib	Chippewa County	Citizen Rep (Chair)	Present		
Don Hauser	Chippewa County	District 6 (Vice-Chair)	Present		
Harold Steele	Chippewa County	District 1	Present		
Tom Thornton	Chippewa County	District 5	Present		
Charlene Kervina	Chippewa County	District 10	Late	8:15 AM	
Kari Ives	Chippewa County	District 12	Present		
Keith Tompkins	Chippewa County	Citizen Rep	Present		
Stacey Sperlingas	Chippewa County	Citizen Rep	Present		
Jenny Happel	Chippewa County	Citizen Rep	Present		9:00 AM

Others Present: Tim Easker, Human Services Director; Angela Weideman, Public Health Director; Pauline Spiegel, Human Services Administrative Assistant; Audra Knowlton, Public Health Administrative Assistant; Randy Scholz, County Administrator; Paul Brenner, Chippewa County Senior Fiscal Manager; Sarah McQuillan, Public Health Fiscal Manager; Leslie Fijalkiewicz, Aging & Disability Resource Center Division Manager

3. MEMBERS OF THE PUBLIC WISHING TO BE HEARD

Lisa Mancl stated Chippewa County is handling the COVID response well. She would like to see increased awareness of mental health related issues experienced by school students since COVID began. She encourages the community to reach out to the governor with concerns they may have surrounding COVID response.

4. CONSENT AGENDA

Minutes Acceptance: Minutes of Mar 18, 2021 7:45 AM (Consent Agenda)

Health & Human Services Board

Minutes
Regular Meeting

Webex Conference Call

March 18, 2021
7:45 AM

RESULT:	APPROVED [8 TO 0]
AYES:	Halbleib, Hauser, Steele, Thornton, Ives, Tompkins, Sperlingas, Happel
AWAY:	Kervina

1. Approve the agenda
2. Approve the Minutes

Health & Human Services Board - Regular Meeting - Feb 25, 2021 7:45 AM

3. Schedule next meeting date - April 15, 2021

5. REPORTS

1. Minutes of Advisory Committees/Boards/Councils
The minutes of the February 23, 2021 Criminal Justice Collaborating Council and the February 10, 2021 Professional Advisory Council were reviewed and discussed.

RESULT:	DISCUSSED
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2. Annual "Friend of Public Health" Recognition - Angie Weideman
Public Health Director Angie Weideman presented the Friend of Public Health Award for the Healthiest County to Live to the Sheriff and Chief Deputy, Local Municipality Police Chiefs, Jail Captain, and Chippewa Falls Fire and Emergency Services Department for exemplifying and modeling public health values in the community and supporting and encouraging others to be supportive of public health. Weideman shared examples of their partnership for the honorees.

Honorees in (virtual) attendance were: Chippewa Falls Fire and Emergency Services Department Chief Lee Douglas, Chippewa Falls Police Chief Matt Kelm, Chippewa County Jail Captain Curt Dutton, Chippewa County Sheriff James Kowalczyk, and Chief Deputy Chad Holum.

RESULT:	DISCUSSED
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3. Public Health Director's Program and Financial Report – Angie Weideman

COVID STATS

- Worldwide - 121,319,246 positive cases; 2,682,931 deaths
- United States - 29,608,409 positive cases; 548,095 deaths
- Wisconsin - 570,730 positive cases; 6,554 deaths
- Chippewa County - 7,126 positive cases, 2 currently hospitalized, 93 deaths

VACCINE DASHBOARD

- Chippewa: 24,957 vaccines given; 15,226 1st doses (23.5 percent); 9,709 2nd doses (15.1 percent)
- Wisconsin: 2,049,457 vaccines given; 1,306,478 1st doses (22.4 percent); 738,714 2nd doses (12.9 percent)
- The three vaccines for COVID are Moderna, Pfizer, and Johnson & Johnson. Currently, Moderna is the only one available through Public Health, although Johnson & Johnson has been requested.
- There have been no reports of severe reaction, illness, or death from the COVID vaccine.

Minutes Acceptance: Minutes of Mar 18, 2021 7:45 AM (Consent Agenda)

Health & Human Services Board

Minutes
Regular Meeting

Webex Conference Call

March 18, 2021
7:45 AM

OTHER COVID INFO

- Majority of Chippewa County school districts and 65+ groups have received the vaccine.
- Smaller and rural pharmacies are now providing COVID vaccinations.
- The vaccine supply has increased and eligible people are getting vaccinated faster.
- Case numbers are decreasing but there are a few cases of the COVID variants in Chippewa County so diligence and safety measures are still highly recommended.
- There was full contact tracing in 2020 through September, then high risk only due to high positive case numbers but able to do full tracing again after additional staff hiring.
- People with certain chronic medical conditions will be added to the eligible list to receive the vaccine as of March 22, 2021. No documentation is needed to verify a medical condition.
- There are a small number of re-infection COVID cases where individuals have tested positive twice within 90 days.

Other department and financial information in Weideman's written director's report were reviewed and discussed. Weideman stated that Public Health 2020 grants not expended will follow the protocol set by the grant entity, either through changing objectives or rollover of the funds.

RESULT: DISCUSSED

4. Public Health's Education for 2021 Program Prioritization - Angie Weideman
The Public Health programs were reviewed and discussed for the priority ranking process.

RESULT: DISCUSSED

5. Human Services Director's Program and Financial Report - Tim Easker
The Human Services Director's Program and Financial Report was reviewed and discussed. Easker highlighted several items from his written report including Human Services Staff Appreciation Week, children/youth in out-of-home placement, development of a new three-year strategic plan 2022 - 2024, and Kay Hebert's milestone work anniversary. He shared the Recovery & Wellness Consortium (RWC) recently had a recertification review by the State of Wisconsin, noting the reduction of the waiting list and other "kudo" items identified by the State. This resulted in a two year recertification with no citations. Easker expressed recognition of Jessica Barrickman for her leadership and strengths as RWC operations manager.

A virtual Human Services Day at the Capitol is scheduled for April 13 and Board members encouraged to attend. Wisconsin Counties Human Services Association (WCHSA) will determine the areas to focus on for conversation with legislators. These include support of Youth Justice concept but object to the implementation plan; also support of funding for mental health residential substance use treatment, ten million dollar increase in Children and Families allocation, Families First funding for prevention services to keep children in the home; support for premise of crisis stabilization facilities but not the plan. Board members are to contact Easker if interested in attending.

A discrepancy was noted in the fiscal information. Brenner will correct and updated fiscal info will be sent to Board members.

RESULT: DISCUSSED

Minutes Acceptance: Minutes of Mar 18, 2021 7:45 AM (Consent Agenda)

Health & Human Services Board

Minutes
Regular Meeting

Webex Conference Call

March 18, 2021
7:45 AM

6. BUSINESS ITEMS

1. Human Services 2021 Program Priority Ranking Approval - Tim Easker

The 2021 Health & Human Services Board ranking of Human Services programs/services was reviewed and approved. It was noted that this annual process is helpful for education and understanding of the department's services.

RESULT:	APPROVED [8 TO 0]
MOVER:	Kari Ives, District 12
SECONDER:	Don Hauser, District 6 (Vice-Chair)
AYES:	Halbleib, Hauser, Steele, Thornton, Kervina, Ives, Tompkins, Sperlingas
AWAY:	Happel

7. AGENDA ITEMS FOR FUTURE CONSIDERATION

Include the Aging & Disability Resource Center Board's performance evaluation and program ranking results with their meeting minutes.

8. ADJOURN

Adjourned 9: 18 a.m.

RESULT:	APPROVED [8 TO 0]
MOVER:	Kari Ives, District 12
SECONDER:	Don Hauser, District 6 (Vice-Chair)
AYES:	Halbleib, Hauser, Steele, Thornton, Kervina, Ives, Tompkins, Sperlingas
AWAY:	Happel

Minutes Acceptance: Minutes of Mar 18, 2021 7:45 AM (Consent Agenda)



**STATEMENT OF EXPLANATION
MINUTES OF ADVISORY COMMITTEES/BOARDS/COUNCILS**

5.1

Review of Advisory Committee/Boards/Council Minutes:

- March 11, 2021 - Aging & Disability Resource Center (ADRC) Board

CHIPPEWA COUNTY**ADRC (AGING & DISABILITY RESOURCE CENTER) BOARD****REGULAR MEETING****MARCH 11, 2021****WEBEX CONFERENCE CALL****4:45 PM**

DUE TO THE COVID-19 PANDEMIC, THIS MEETING IS BEING HELD VIA WEBEX CONFERENCE CALL TO COMPLY WITH THE SOCIAL DISTANCING GUIDELINES. IF YOU ARE A MEMBER OF THE PUBLIC AND WISH TO SPEAK, PLEASE CALL THE PHONE NUMBER LISTED BELOW AND THE BOARD CHAIR WILL ACKNOWLEDGE YOU DURING THE PUBLIC COMMENT SECTION ON THE AGENDA

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MEETING PHONE NUMBER: 1-415-655-0001

MEETING NUMBER (ACCESS CODE): 182 453 4578

MEETING PASSWORD: 7816

1. CALL TO ORDER

2. ROLL CALL

Attendee Name	Organization	Title	Status	Arrived
Kari Ives	Chippewa County	District 12 (Chair)	Present	
Vern Weeks	Chippewa County	Citizen Rep	Present	
Patricia German	Chippewa County	Citizen Rep	Present	
David Alley	Chippewa County	Citizen Rep	Present	
Mary Quinlan	Chippewa County	Citizen Rep	Present	
Janet Mayer	Chippewa County	Citizen Rep	Present	
Glen Howell	Chippewa County	Citizen Rep	Present	

Others Present: Leslie Fijalkiewicz, ADRC Manager; Tim Easker, Human Services Director; Pauline Spiegel, Administrative Assistant; Paul Brenner, Human Services Senior Fiscal Manager; ADRC Staff: Sarah Hedlund, Kay Hebert, Jessica Gibson

Board member Vern Weeks has served two consecutive three-year terms so this is his final meeting. Recognition and appreciation expressed to Weeks for his six years of service and dedication to the Aging & Disability Resource Center Board and citizens of Chippewa County. Larry Marquardt will be the new voting member replacing Weeks.

3. MEMBERS OF THE PUBLIC WISHING TO BE HEARD

There were no members of the public wishing to be heard.

4. CONSENT AGENDA

ADRC (Aging & Disability Resource Center) Board

Minutes
Regular Meeting

Webex Conference Call

March 11, 2021
4:45 PM

RESULT: APPROVED [6 TO 0]
MOVER: David Alley, Citizen Rep
SECONDER: Patricia German, Citizen Rep
AYES: Ives, Weeks, German, Alley, Mayer, Howell
AWAY: Quinlan

1. Approve the agenda
2. Approve the Minutes

ADRC (Aging & Disability Resource Center) Board - Regular Meeting - Jan 14, 2021 4:45 PM

3. Schedule next meeting date - May 13, 2021

5. REPORTS

1. Nutrition Advisory Council Minutes
The March 3, 2021, Nutrition Advisory Council minutes were reviewed and discussed.

RESULT: DISCUSSED

2. ADRC Manager's Report - Leslie Fijalkiewicz
The Aging & Disability Resource Center's Manager's Report was reviewed and discussed. In addition, Fijalkiewicz shared the Aging Advocacy Day will be May 12 (virtual) and Joint Finance Committee sessions will be April 22 (at UW-Stout) and April 28 (virtual). She also stated the ADRC would be receiving an \$8,049 COVID Vaccination Outreach grant, and the ADRC will be collaborating with Public Health and COVID Incident Command System to address barriers.

RESULT: DISCUSSED

3. ADRC Advocacy Report - Leslie Fijalkiewicz
The advocacy information from Greater Wisconsin Agency on Aging Resources (GWAAR - Wisconsin Aging Advocacy Network) regarding the 2021-23 Governor's recommended budget items for ADRCs was reviewed and discussed. Fijalkiewicz will send out talking points for board members who wish to advocate with legislators.

RESULT: DISCUSSED

4. 2021 ADRC Program Prioritization Education - Leslie Fijalkiewicz
The ADRC programs/services descriptions and priority ranking form were reviewed and discussed. Board members are asked to rank the programs and return the form. The compiled rankings will be reviewed and approved at the May meeting.

RESULT: DISCUSSED

Attachment: 5.1a ADRC Board Minutes 03-11-21 (6299 : Minutes of Advisory Committees/Boards/Councils)

ADRC (Aging & Disability Resource Center) Board

Minutes
Regular Meeting

Webex Conference Call

March 11, 2021
4:45 PM

5. ADRC 2022-2024 Three Year Plan - Leslie Fijalkiewicz
Fijalkiewicz provided information on developing an Aging/ADRC three-year plan that adheres to the ten objectives of the Older Americans Act. Discussion on utilizing a survey and how board members can be involved in the process by providing input for questions on the survey, distribute surveys, compile results, create goals, and help collect feedback at public hearings.

RESULT:	DISCUSSED
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6. ADRC Board 2020 Performance Evaluation Review - Leslie Fijalkiewicz
The ADRC Board 2020 performance evaluation results were reviewed and discussed.

RESULT:	DISCUSSED
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6. BUSINESS ITEMS

1. ADRC Portion of 2020 Human Services Annual Report (Review and Approve)
The Aging & Disability Resource Center section of the 2020 Human Services annual performance report was reviewed and approved.

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Vern Weeks, Citizen Rep
SECONDER:	Glen Howell, Citizen Rep
AYES:	Ives, Weeks, German, Alley, Quinlan, Mayer, Howell

7. AGENDA ITEMS FOR FUTURE CONSIDERATION

Dollar amounts for ADRCs through the American Rescue Plan.

8. ADJOURN

Meeting adjourned at 5:55 p.m.

RESULT:	APPROVED [UNANIMOUS]
MOVER:	Glen Howell, Citizen Rep
SECONDER:	Mary Quinlan, Citizen Rep
AYES:	Ives, Weeks, German, Alley, Quinlan, Mayer, Howell

Attachment: 5.1a ADRC Board Minutes 03-11-21 (6299 : Minutes of Advisory Committees/Boards/Councils)

Chippewa County Aging & Disability Resource Center Board Evaluation Survey

Statements	2016 Mean	2017 Mean	2018 Mean	2019 Mean	2020 Mean
<u>ADRC Board Meetings</u>					
1. Board meetings begin on time.	5.00	5.00	4.43	5.00	5.00
2. Board meetings are completed in a reasonable amount of time.	4.75	4.60	4.00	4.86	5.00
3. Board meetings are focused and stick to the agenda.	4.50	4.80	4.14	4.86	5.00
4. Board meetings have a positive tone.	4.25	4.80	4.14	4.86	5.00
5. Board meetings encourage participation by all members.	4.75	5.00	4.14	5.00	5.00
6. Board meetings focus on policy and outcomes rather than management issues.	4.25	4.80	4.14	5.00	5.00
7. Board meeting discussion/participation indicate members come prepared to take action on policies/programs.	4.25	5.00	4.14	5.00	5.00
8. Board meetings are held in adequate facilities.	4.50	5.00	4.29	4.86	4.71
9. Board meetings are cordian and personal attacks avoided.	4.75	5.00	4.43	5.00	5.00
Average Mean	4.56	4.89	4.21	4.94	4.97
10. Suggestions on how to further develop meetings that will assist you the most:					
*COVID precautions make hearing everything a real challenge for me. I don't know how to fix this though.					
*Encourage board members to read, educate themselves. Maybe provide sites via computer to learn more about ADRC services and issues facing the ADRC population.					
*Meetings aren't as effective and interactive on the phone - darn COVID.					
11. Additional Comments: None					
<u>ADRC Board Members</u>					
12. Board members understand and support ADRC's mission and strategic plan.	4.75	5.00	4.29	5.00	4.86
13. Board members understand ADRC statutory responsibilities.	4.00	4.80	4.00	5.00	4.86
14. Board members understand that communication with staff goes through the Human Services Director and ADRC Manager.	4.75	5.00	4.14	4.86	4.86
15. Board members works with the Human Services Director and ADRC Manager to secure and maintain sufficient staff.	4.75	5.00	4.00	5.00	5.00
16. Board members take advantage of ADRC related learning oppotrunities such as conferences, summits, and other activities.	3.75	4.00	3.71	4.57	4.43
17. Board members communicate community needs to the Human Services Director and ADRC Manager.	4.00	4.20	4.14	4.86	4.71
18. Board members support improving efficiency and effectiveness of ADRC through staff training and quality improvement initiatives.	4.50	4.40	4.29	5.00	4.86
Average Mean	4.36	4.63	4.08	4.90	4.80
19. Additional Comments:					
Looking forward to attending learning activities in person once this pandemic passes.					
<u>ADRC Board</u>					
20. The Board reviews important dcouments (e.g. policies, programs, strategic plans, etc.)	4.50	4.80	4.14	5.00	5.00
21. The Board review the annual budget.	4.75	5.00	4.29	5.00	5.00
22. The Board supports improving ADRC efficiency/effectiveness through staff training and quality improvement initiatives.	4.75	5.00	4.29	5.00	5.00
23. The Board works with allied interests to achieve ADRC goals	4.25	4.60	4.29	5.00	4.86
24. The Board is provided adequate information and data to make informed decisions.	4.25	5.00	4.29	5.00	5.00
Average Mean	4.50	4.88	4.26	5.00	4.97
25. Additional Comments:					
Chippewa County ADRC Manager Leslie welcomes board member questions. Additionally, she explains answers to provide understanding.					
26. Orientation as a new board member provided an adequate overview of board member role and reponsibilities	3.50	4.60	4.40	N/A	4.40
27. Suggestions that you think would be helpful to include in new board member orientation:					
*Have a potential member observe a meeting or shadow someone in ADRC.					
*I was not told there would be training sessions that would be so important that due to my work schedule, I've never been able to attend.					
*Perhaps board members should update education of their responsibilities. Maybe every six months to a year, more educational learning could be provided via computer.					
Average Overall Mean	4.31	4.72	4.27	4.95	4.91

For 2018 - 2020: 7 Responses; For 2017 - 5 Responses; For 2016 - 4 Responses



STATEMENT OF EXPLANATION
ANNUAL "FRIEND OF PUBLIC HEALTH" RECOGNITION - ANGIE
WEIDEMAN

5.2

The Friend of Public Health Award is to honor and recognize a person or agency who has exemplified and modeled public health values in the community and has supported and encouraged others to be supportive of public health. The Health Department usually makes one Friend of Public Health award in the spring of the year for the previous year. The Pandemic of 2020 created many stresses and hardships and it also allowed for amazing community partnerships to build and grow. This year the Chippewa County Department of Public Health Leadership team and the Professional Advisory Committee decided to award numerous friends of public health related to the vision of the department, which is "The Healthiest County to Live, Learn, Work, and Play" We will be awarding friends of public health from March to June 2021.

The Healthiest County To Live- Awarded to Sheriff and Chief Deputy, Local Municipality Police Chiefs, Jail Captain, and Chippewa Falls Fire and Emergency Services Department Chief (Honored in March)

The Healthiest County to Learn- Awarded to School Superintendents (Honored in April)

The Healthiest County To Work- Awarded to Kwik Trip and Nursing Homes in Chippewa County (Honored in May)

The Healthiest County to Play-Awarded to Chris Vetter from the Leader Telegram and Mayor Greg Hoffman from the City of Chippewa Falls (Honored in June)



STATEMENT OF EXPLANATION
HUMAN SERVICES DIRECTOR'S PROGRAM AND FINANCIAL REPORT -
TIM EASKER

5.3

Tim Easker, Human Services Director, provides a department program and financial report for review and discussion.

Director's Report to the Health & Human Services Board

Tim Easker

Board Meeting Date: April 15, 2021

1. WCHSA Updates

Division of Children's and Families (DCF)

- **Regional Director Meetings** – DCF Secretary Emilie Amundson is attending regional director meetings. She has met so far with the Northeast, Western and Southeast Regions and will attend meetings with the Southern and Northern Regions.
- **2021-23 Biennial Budget** – The Legislative Fiscal Bureau released a detailed summary of the Children and Family items in the Governor's biennial budget bill. Youth Justice items are described in the Department of Corrections budget summary.
https://docs.legis.wisconsin.gov/misc/lfb/budget/2021_23_biennial_budget/500_summary_of_governor_s_budget_recommendations_march_2021_by_agency/children_and_families.pdf
https://docs.legis.wisconsin.gov/misc/lfb/budget/2021_23_biennial_budget/500_summary_of_governor_s_budget_recommendations_march_2021_by_agency/corrections.pdf
- **Federal Child Care Development Block Grant (CCDBG) Funds** – DCF received \$148 million in additional federal CCDBG funds from the Consolidated Appropriations Act. The spending plan includes \$106 million in additional Child Care Counts payments to child care providers and other investments to support the availability of child care. A request for spending authority is currently pending with the Legislature's Joint Committee on Finance.
- **Child Care Strong Initiative** – Information about the Child Care Strong proposal in the Governor's 2021-23 Biennial Budget can be found on the [DCF website](#), including a one-page summary of the [Child Care Strong](#) proposal and [FAQs](#). A [Child Care Strong Payment Estimator](#) was recently added to the website, which allows child care providers to calculate the maximum amount of child care funding they could receive if the Child Care Strong proposal is approved.
- **Shares Child Care Rate Increase** – The temporary increase in Shares child care reimbursement rates for children age 0-3 went into effect in March. The higher reimbursement rates apply through 6/30. Information for county child care workers about the Shares rate increase is on the DCF website.
<https://dcf.wisconsin.gov/childcare/agencyworkers>
- **Fingerprint Requirement** – The requirement for child care providers including county-certified providers to submit fingerprints for background checks resumed in March. Fingerprints for providers that were exempted from the fingerprint requirement during the period that emergency rules were in effect must be completed by 6/1.
- **Children with Disabilities** – The terminology for Shares child care policies applicable to children with special needs is being changed to children with disabilities because the term 'Special Needs' is outdated and the preferred terminology is 'Disability'. Policies in the Wisconsin Shares Handbook were updated effective 4/1. The Wisconsin Shares Inclusion Rate Request form DCF-F-2976-E (formerly the Wisconsin Shares Special Needs Inclusion Rate Request form) and CSAW system pages that referenced the term 'Special Needs' will be updated to 'Disability'.

Division of Health Services (DHS)

FoodShare Makes Wisconsin Healthier Brochure- Updated-DHS has updated the FoodShare Makes Wisconsin Healthier brochure, P-16063. Changes include updates to the ACCESS information and the addition of information about buying food online. To request printed copies of the brochure, complete a Forms/Publications Order form, and email it to dhsfmorder@dhs.wisconsin.gov.



- **Visit the Updated Family Webpage for the Birth to 3 Program** DHS is committed to keeping families informed about the Birth to 3 Program. The Birth to 3 Program family webpage has been updated to provide information you need to know to fully understand and access the program.
- **Visit the Updated Family Webpage for the Children's Long-Term Support Program**-DHS is committed to keeping families informed about the CLTS Waiver Program. The CLTS family webpage has been updated to provide you with the information you need to know to fully understand and access the program.
- **March Issue of All in For Kids: Birth to 3 Program Newsletter Available Online**-The March issue of the All in For Kids: Birth to 3 Program newsletter is now available in English, Hmong, and Spanish.

2. Department and Division Updates

Department Updates:

- As noted above, DCF Secretary Emilie Amundson has been attending regional director meetings. On March 19, Secretary Amundson attended our meeting here in the western region. While there were several agenda items, the entire time was spent discussing the lack of in-state placement options for our most complex and challenging youth. DCF appears to be well aware of the issue; however, there does not seem to be any concrete plans on how to fix it.
- The strategic planning process is moving forward for our department. I gave a power point presentation at our last all staff meeting centered around the development of the next vision and mission statements. Staff have been asked to submit their ideas.
- In regards to vaccinations, it appears that at about 80 percent of our staff have received at least one dose. Those who want to be vaccinated have done so. Safety protocols remain in place regarding masks and face to face contacts.
- The Forgotten Initiative is an amazing organization who lends support to the foster care community. The Chippewa Valley chapter is led by Jamey and Sarah McIntosh. They partner with several local churches and have provided support for our foster care Christmas party among other things. Their current project here at Chippewa is a re-make of our Room 305 reception area and conference room. They are truly special people who want the children and families we serve as well as our workers know they are not forgotten.
- April is both Child Abuse Prevention and Sexual Assault Awareness month.
- There are no April work anniversaries.

Divisions:

Aging & Disability Resource Center (ADRC)

- The ADRC has been getting a good response to our community survey that we will use to develop our next three-year plan. Many of the respondents are age 80+ which is fantastic, but we are also hoping to hear from other adults. Please share the link to the survey and consider taking the survey as well. https://hipaa.jotform.com/ADRC_adrc/survey
- We are still in need of a board member who can represent the interests of people with developmental disabilities. The ADRC Board meets six times per year. Board members are involved in policy decisions as well as being an advocate.
- Speaking of advocacy, Aging Advocacy Day has been scheduled for May 10 & 12. The event is virtual and has a very unique format. May 10 is a two-hour issue training and skill building. Advocates will learn about the issues and get some great tips for talking to legislators. May 12 will be the virtual meeting with legislators. I'm happy to report that the ADRC of Chippewa County will be the host/moderator for the meeting with Senator Bernier's office as well as the Assembly districts within her region. Kelly Zimmerman and I are honored to be able to do this, and admittedly a little nervous! Please consider joining us and other Aging Advocates for this event. You can register at <https://gwaar.wufoo.com/forms/z1xa9cf904ub7by>



- Meals on Wheels is making some changes in the Bloomer area. We will continue to get our meals from Main Street Café, but we will be changing the packaging and delivery process. Why is that important? Well the main reason we are doing it is because we were having issues with keeping our meals hot enough. Making this change will keep the hot food hot which is important for food safety. But it has the added benefit of allowing the rural route to expand because the food can stay hot longer! This means more people will have access to the program thereby preventing a waiting list in that area.
- The ADRC lobby remains closed to walk-ins but we are getting closer to the day when we can reopen. We continue to monitor vaccination levels in the county as we make decisions about our lobby as well as our Senior Dining program. We are so thankful to Public Health and their partner vaccinators for helping our ADRC customers get vaccinated.

Children, Youth & Families Division

Birth to Three:

Chippewa and Eau Claire Counties Birth to Three teams continue to collaborate to implement the plan outlined in the social emotional grant. The grant team met with research staff from the University of Wisconsin – Milwaukee in order to provide input for the state regarding Birth to Three policy/procedure and how the grant has helped teams address the social emotional needs of children being served in Birth to Three. The number of new referrals for Birth to Three continue to increase and staff are working diligently to ensure that all children are served in a timely manner.

Child Protective Services (CPS):

- Child Protective Services staff continue to be very busy with new referrals after a lull of referrals in March. 31 children have been taken into custody so far in 2021. We continue to utilize funds through Targeted Safety Support Funds in order to maintain children in their home whenever possible. The Corporation Counsel's office continues to work diligently to move children to permanency through Termination of Parental Rights (TPR).
- A new ongoing social worker was offered a position with the Department and will be starting on May 3. The entire CPS unit is very excited to be fully staffed in May.

Youth Justice

No changes from last month.

CWDA

Rachel is back from FMLA. Erika is on FMLA until June. We continue to have no waitlist for waiver or children's CCS; Staff continue to open new consumers every month as directed by the State.

Economic Support Division

There is a lot of policy we are awaiting decision on due to the decision to overturn the governor's emergency declaration. I will provide an update for next month when we no more about how it will affect benefits and our processing of cases.

Fiscal Division

- The books have been closed for 2020 so that was exciting to get those tasks done and behind us for the fiscal year. We will be working with the auditors in a few months to get our 2020 audit completed.
- We had an employee move away on us, so we are working through the process of filling her position as well as our two new permanent positions. We will be holding interviews on 4/8/2021, so hopefully we will be back to fully staffed soon.
- We are planning ahead for our large State WIMCR reconciliation that occurs in early summer and working on getting a good jump start on that as a ton of data needs to be submitted.



- These last few months have been full of a lot of changes, some good and some bad, but the fiscal team has really stepped up, pulled together and pushed forward to complete great work even with those changes happening. We are so thankful for our team!

Recovery & Wellness Consortium (RWC) Division

The Recovery Wellness Consortium is leading a conversation with our partnering Counties about assuming financial responsibility for involuntary placed consumer outside their County of jurisdiction. Roles and responsibilities would be clarified by an inter-county placement agreement. In 2020, 18 emergency detentions occurred in Chippewa County of individuals who are not a resident of Chippewa County. Seven of the detentions resulted in placement in State Hospital (Winnebago). Statutes dictate that the "founding county" in which the detention took place has financial liability for the first 72 hours of the placement. At roughly \$1300/day cost for Winnebago Chippewa County's liability in these seven cases is approximately \$27,300. This does not include the expenses incurred by officers involved in the detention, DHS staff time and court legal fees. Most importantly though is the quality and continuity of care to the individual detained is negatively impacted.

3. 2021 Monthly Fiscal Information

Through Month of: March 2021

Expenses Paid through above month:	\$3,411,510
2021 Prorated Budget (total is \$23,021,372):	\$5,755,341
Amount Over/(Under) Budget:	(\$2,343,831)

2021 Kinship Placement with a Relative

Month	Kinship	Projected Cost	2021 Budget	Over/(Under)
January	86	\$263,100	\$331,350	(\$68,250)
February	104	\$299,892	\$331,350	(\$31,458)
March	103	\$304,315	\$331,350	(27,035)

2021 Children and Youth in Out-of-Home Placement

Month	Out of Home*	Out of Home**	Projected Cost*	2021 Budget	Over/(Under)
January	81	36	\$2,729,256	\$1,379,760	\$1,349,496
February	84	39	\$2,879,963	\$1,379,760	\$1,500,203
March	76	36	\$2,649,114	\$1,379,760	\$1,269,354

* Children and Youth in Placement: Foster Care, Treatment Foster Care, Group Home, Residential Care

**Additional children placed with relatives (unpaid)

2021 Adult Mental Health and AODA Out-of-Home Placements:

Month	Out of Home	Projected Cost	2021 Budget	Over/(Under)
January	14	\$574,611	\$637,987	(\$63,376)
February	18	\$520,066	\$637,987	(\$117,921)
March	14	\$445,742	\$637,987	(192,245)

Department of Human Services – Consumer/Caseload Data

Child Protective Services (CPS) Screened-in CPS Reports Yearly Comparison

Year	Screened in CPS Reports 01-01-21 to 03-31-21	Number of IA Workers	Projected End of Year based on 01-01-21 to 03-31-21	Actual End of Year
2021	58	4	232	N/A
2020	85	4	340	261
2019	74	4	296	272
2018	76	4	304	250
2017	52	3	208	186

WCHSA Caseload Recommendations

Initial Assessments: 11 cases per worker with no more than 6 new assessments per worker per month

Ongoing: 10 cases per worker with no more than 15 children per worker

Current CPS Family Caseloads (04-07-21)

Caseload Type	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE	1 FTE
Initial Assessment	2	11	9	16							
Ongoing					20	13	16	11	12	8	7

Total Families/Cases Open: Initial Assessment = 38; Ongoing = 87; equals 125 Total

Out-of-Home Placement Yearly Comparison

Total Children/Youth Served January 1 to Current Date of Each Year (includes Kinship)

2021	2020	2019	2018	2017	2016	2015
139	129	149	160	137	66	43

Children/Youth Opened in CCS and/or CLTS (March 2021)

Children/Youth Opened	10
Children Waiting to be Screened to Determine Eligibility	25

Current IMD Expenditures - Estimate

Children/Youth – IMD	\$ 52,212
Adults – IMD	\$ 92,526
Projected IMD Amount (\$62,802*) X 12	\$ 868,428
IMD Budget	\$-301,392
Overage if we continue at this rate	\$ 567,036

Yearly Comparison Crisis: January – March

	Adults	Children
2021	168	60
2020	217	76
2019	220	55
2018	189	45
2017	169	43

Yearly Comparison Youth Justice Referrals

Year	January	End of Year
2021	19	228 (Projected)
2020	43	243
2019	30	362
2018	45	351
2017	46	405



STATEMENT OF EXPLANATION
PUBLIC HEALTH DIRECTOR'S PROGRAM AND FINANCIAL REPORT –
ANGIE WEIDEMAN

5.4

Angie Weideman, Public Health Director, provides a department program and financial report.



Chippewa County Health and Human Services Board

Department of Public Health Angie Weideman's Director's Report

April 2021

COVID-19 Updates

The Public Health Director will give an update of disease numbers reported from the world level down to the Chippewa County level at the meeting. Attached is the Chippewa County COVID-19 case updates for Tuesday, April 6.

On March 31, the state mask mandate was ended by the Wisconsin Supreme Court. Business owners and schools can still choose to require masks in their buildings. Even without the mandate, masks are still highly encouraged in all public setting and when you are around those that are not vaccinated or from other households.

Community Health Assessment Update

The Community Health Needs Assessment (CHA) is a three-year periodic assessment of the community health needs done jointly with Eau Claire City-County Health Department and health partners such as Mayo Clinic, Marshfield Clinic, Hospital Sisters Health System, United Way of the Greater Chippewa Valley. This round started in September 2020 and expected to be done in May 2021 with a report to each Department of Public Health and partners. As of now, most steps are completed and the content is up to desktop publishing and the CHA planning team is updating community assets that will be appended to the document and used as resources.

This data-intensive assessment is broken down into four main data pieces the community survey, community conversations, secondary data, and coalition meetings. A final ranking of community health priorities, identified in these analyses, has identified the most pressing health priorities that are from decreasing order mental health, alcohol misuse, chronic diseases, drugs use, and obesity. Compared to the 2018 needs assessment, mental health and alcohol misuse are still the top priorities. We noted a significant increase in the chronic diseases category that wasn't in the top five previously.

Friend of Public Health

The Friend of Public Health Award is to honor and recognize a person or agency who has exemplified and modeled public health values in the community and has supported and encouraged others to be supportive of public health. The Public Health Department usually makes one Friend of Public Health award in the spring of the year for the previous year. The Pandemic of 2020 created many stresses and hardships and it also allowed for amazing community partnerships to build and grow. This year the Chippewa County Department of Public Health Leadership Team and the Professional Advisory Committee decided to award numerous friends of Public Health related to the vision of the department, which is "The Healthiest County to Live, Learn, Work, and Play." We will be awarding friends of Public Health from March to June 2021.

- The Healthiest County To Live - Awarded to the Chippewa County Sheriff and Chief Deputy, Local Municipality Police Chiefs, Chippewa County Jail Captain, and Chippewa Falls Fire and Emergency Services Department Chief (Honored in March).

- The Healthiest County to Learn - Awarded to School Superintendents (Honored in April).
- The Healthiest County To Work - Awarded to Kwik Trip and Nursing Homes in Chippewa County (Honored in May).
- The Healthiest County to Play - Awarded to Chris Vetter from the Leader Telegram and Mayor Greg Hoffman from the City of Chippewa Falls (Honored in June).

April Awardees Supporting the Healthiest County to Learn

School District of Bloomer Superintendent Brian Misfeldt
 School District of Cadott Superintendent Jenny Starck
 Chippewa Falls Area Unified School District Superintendent Jeff Holmes
 Former CFAUSD Superintendent Heidi Eliopoulos
 Cornell School District Superintendent Paul Schley
 Lake Holcombe School District Administrator Kurt Lindau
 McDonell Area Catholic Schools President Molly Bushman
 New Auburn School District Superintendent Scott Johnson
 St. Joseph Catholic School Principal Sara Giza
 St. Paul Catholic School Principal Jackie Peterson
 St. Paul Lutheran School Principal Tom Rosenow
 Stanley/Boyd School District Superintendent Jeffrey Koenig

Administration Division

Where does the time go? March seemed to go so fast! The Fiscal/Admin Team continues to support the needs of the Public Health Department and our COVID-19 efforts. With additional phases becoming eligible for vaccine, our phones were very busy and we have assisted many people to schedule vaccine appointments. Our Admin Team has done a fabulous job assisting people by scheduling vaccine appointments who have limited access or no access to the internet.



We worked on wrapping up year-end items as well as billing. We continue to update forms and documents for 2021. Applications for the Doris Vennard Scholarship were due in March. The scholarship panel will work on reviewing the applications in April

We continue to assist Chippewa County residents with car seat safety checks and will be purchasing some additional car seats in the next month. We have also been very successful in connecting with and supporting pregnant and breastfeeding moms through Peer Counseling services.

Community Health Division

The Community Health Division continues to vaccinate those that are seeking COVID-19 vaccine. We have increased our capacity to have clinics to 3 days a week. On April 5, the eligibility will open up to all residents over the age of 16. As of this report on March 31, the Health Department has administered approximately 4,900 vaccinations. We now have the Moderna and Johnson and Johnson vaccine in hand and available to be used. We have done outreach to the county jail and vaccinated inmates that were interested. An outreach project is being completed to create a postcard to be sent out to all residents of Chippewa County. The postcard will contain our website to sign up for the vaccine and the phone numbers for all vaccinators serving Chippewa County. Phone numbers are being included as we know not all have access to the internet.

We are seeing case numbers continuing to decrease which is very welcoming. We continue to also see our testing numbers decrease. We recommend individuals that are exposed or showing symptoms to get tested. We will be hosting a weekly testing event at the Lafayette Townhall to assist with access to testing. Currently, we have four cases of the B.1.1.7 variant in Chippewa County. Variant strains are known to spread more easily. Mask usage, physical distancing, and staying home when ill are still important.

Communicable Disease

The Health Officer is required by Wisconsin State Statute 252.05 to report information on current communicable disease reporting and follow-up to the Health and Human Services Board. In March 2021, we received 1,499 new reports: 122 confirmed (103 Coronavirus, 9 Chlamydia, 7 Gonorrhea, and 1 Coronavirus Reinfection Investigation); 2 probable (2 Coronavirus); and 1,361 that did not meet the definition of a case (1,352 Coronavirus). See the attached report for further breakdown by disease type.

Environmental Health Division

In March, Sam Flatland and Kyle Ziegler were able to officially resume food and recreational inspections. They completed 24 inspections in March and will be significantly increasing the number of routine inspections in the upcoming months as long as the pandemic cooperates. No new establishments opened in March, but multiple pre-inspections were conducted for new businesses and businesses changing hands this spring.

Sam and Kyle continue to be involved in the pandemic response. They are both still involved in the ICS structure and hold multiple responsibilities. National Guard testing sites were originally planned to be discontinued after this month, but it was determined that there was still a need for these sites. Kyle will continue to coordinate these with the National Guard. We have also been busy working with Event Coordinators to plan for upcoming festivals and community events. The events committee has released some marketing materials and posted guidance to the Chippewa County website for event coordinators. Sam has also been reviewing event safety plans and providing feedback and recommendations to event coordinators.

Nutrition

American Rescue Plan Act to Bring More Nutrition Resources to Local Families and WIC Program Vendors

Currently, the WIC Program supplemental food benefits for women and children includes cash value for the purchase of fresh, canned, and frozen fruits and vegetables. Women receive \$11/month and children \$9/month. The federal COVID19 Relief package provides for a temporary four-month increase in the fruit and vegetable cash value benefit up to \$35/month for eligible WIC Program participants. The increased benefit is expected to be provided during the months of June through September.

WIC Program Continues Remote Clinic Services

The Wisconsin WIC Program continues to provide services to approximately 90,000 participants each month throughout the state. These services include food benefits, nutrition education, breastfeeding support, and referrals. As the COVID-19 pandemic continues, the vast majority of WIC clinics are providing these services remotely. A WIC enrollment screening includes a health history, growth measures, a hemoglobin blood test, and a nutrition assessment. Since WIC is not able to see families in person, the requirement to perform the growth and blood test assessments continues to be waived under a federal waiver from USDA through mid-May.

Welcome Zong Xiong, Dietetic Intern

As part of the department's ongoing commitment to public health workforce development, the Nutrition Division will host Zong Xiong for his required community nutrition rotation of the UW-Stout Dietetic Internship from April 12 through May 7. Welcome Zong!

Nutrition Division Manager to Retire



Judy Fedie has announced her retirement. Judy has been in the Chippewa County Public Health Department for 35 years and has served many families in the WIC and Nutrition programs. Judy was also the interim health director from January to March of 2016 for the department. Judy has been a leader throughout the state of Wisconsin and has served on many state-wide work groups to help improve WIC and nutrition services across the state. Judy has a special passion for nutrition work with families who have a child with a special health care need. The health department will really miss Judy's leadership and expertise. Judy's last day will be on Wednesday August 4, 2021.

Western Regional Center (WRC)

Jeanne Gustafson had an interesting month. She attended the annual EHDI (Early Hearing Detection and Intervention) Conference virtually for the first time. Jeanne is required to attend this conference every year as part of her State grant, and usually this conference is held in a big city far from Wisconsin. This time last year she attended this conference in Kansas City, MO and barely made it out of the city before the Covid shutdown in that city. Last year, Jeanne funded two parents to attend the conference with her. This year she funded four parents of a child with hearing loss to attend the virtual conference, and also a UW student who was deaf but now has cochlear implants. Jeanne also attended a Birth Attendant's Meeting in Norwalk, WI, in which she met with Amish midwives from throughout the La Crosse/Monroe/Vernon County region. Jeanne maintains a good relationship with Amish midwives throughout the Western and Northern parts of the State.

Dawn Stark provided two youth health transitions trainings in March; both were well-attended. Several additional trainings are being planned for April-June.

Dawn and Harrison Anderson participated in the first of a four-part intensive training through UW Milwaukee titled; "Family Equity and Cultural Learning". The goal of this training that is being provided to the CYSHCN (Children & Youth with Special Health Care Needs) network is to develop stronger cultural competence and learn more effective ways to reach people who tend to be underserved due to their race, ethnicity, or culture. Every other month there is a three-hour training, and on the opposite months the CYSHCN network discusses and plans for integration of what we have learned into our daily practice.

There were nine Children's Waiver/Comprehensive Community Services referrals in March. Anita Amodt continues to primarily work in the vaccination clinic at this time, and her DHS contract duties are being covered through a combined effort by Dawn Stark and the CLTS (Children's Long-Term Support) team's assistance.

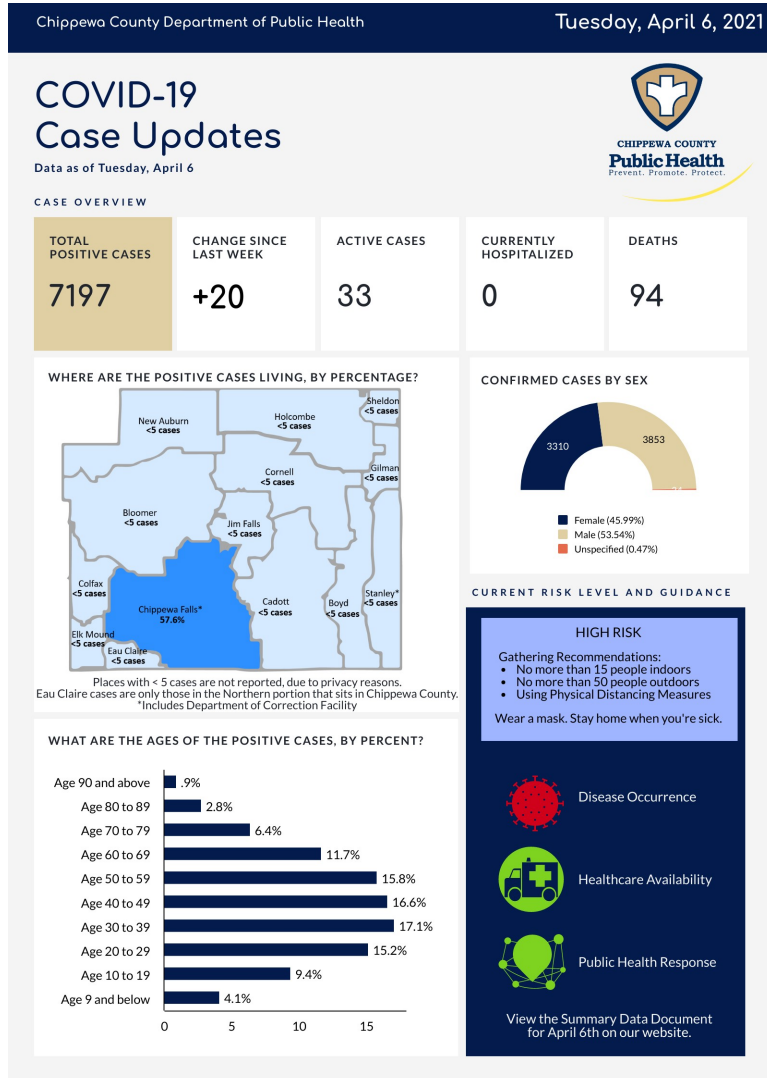
After being housed for many years in the Western Regional Center, the Forward Health Grant will move to the WIC program in July. As times have changed, we must adapt. The Forward Health Grant is a better fit for WIC in current times, and can be more fully utilized. The Forward Health Grant consists of funding to assist people with applying for Badgercare Plus, Food Share, and Family Planning funding. The Western Regional Center will continue to assist families with more complex insurance issues, such as denials, prior authorizations, HMO changes, advocacy and legal issues. This will be a big change as this grant has been in WRC since the beginning. Rose Marsh managed the grant for over 15 years, and Harrison has managed it for nearly two years.

Years of Service

CONGRATULATIONS to the following staff for their hard work and dedication to providing great customer service to the citizens of Chippewa County.

- ❖ Kristen Kelm, Community Health Division Manager – 8 years







**Wisconsin Department of Health Services
Division of Public Health
PHA VR - WEDSS**

County Board of Health Report

Jurisdiction: Chippewa County

Received Date: 3/1/2021 to 3/31/2021

Disease	Confirmed	Probable	Suspect	Not A Case	Total
CORONAVIRUS, NOVEL 2019 (COVID-19)	103	2	11	1352	1468
CHLAMYDIA TRACHOMATIS INFECTION	9	0	0	0	9
GONORRHEA	7	0	0	0	7
CORONAVIRUS, NOVEL 2019 (COVID-19) REINFECTION INVESTIGATION	1	0	3	1	5
SYPHILIS REACTOR	0	0	0	4	4
STREPTOCOCCAL DISEASE, INVASIVE, GROUP B	1	0	0	1	2
GIARDIASIS	1	0	0	0	1
HEPATITIS C, CHRONIC	0	0	0	1	1
MEASLES (RUBEOLA)	0	0	0	1	1
STREPTOCOCCAL DISEASE, INVASIVE, GROUP A	0	0	0	1	1
Total	122	2	14	1361	1499

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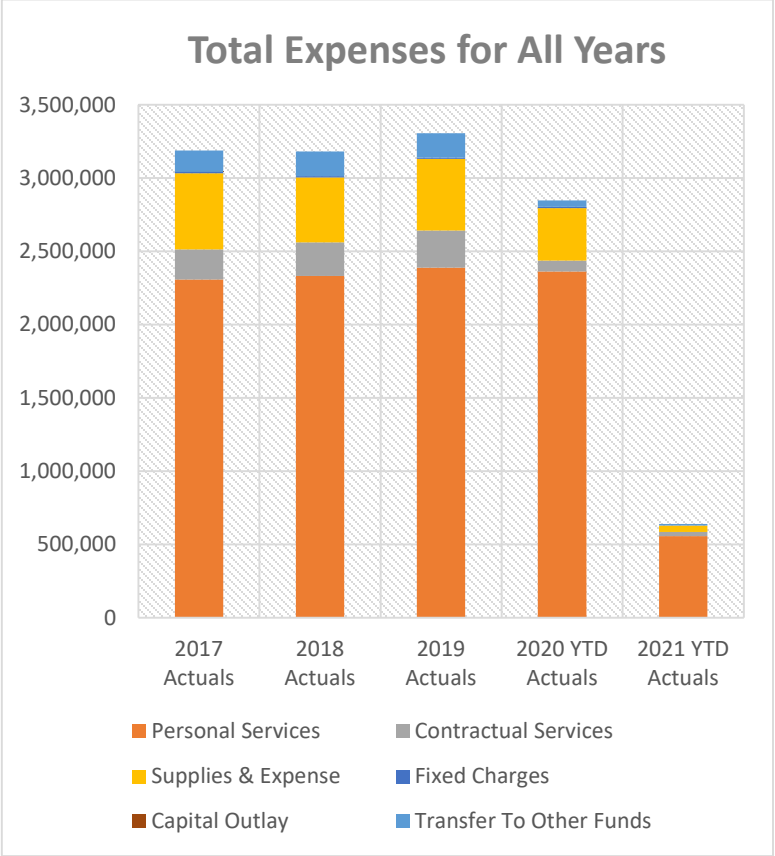
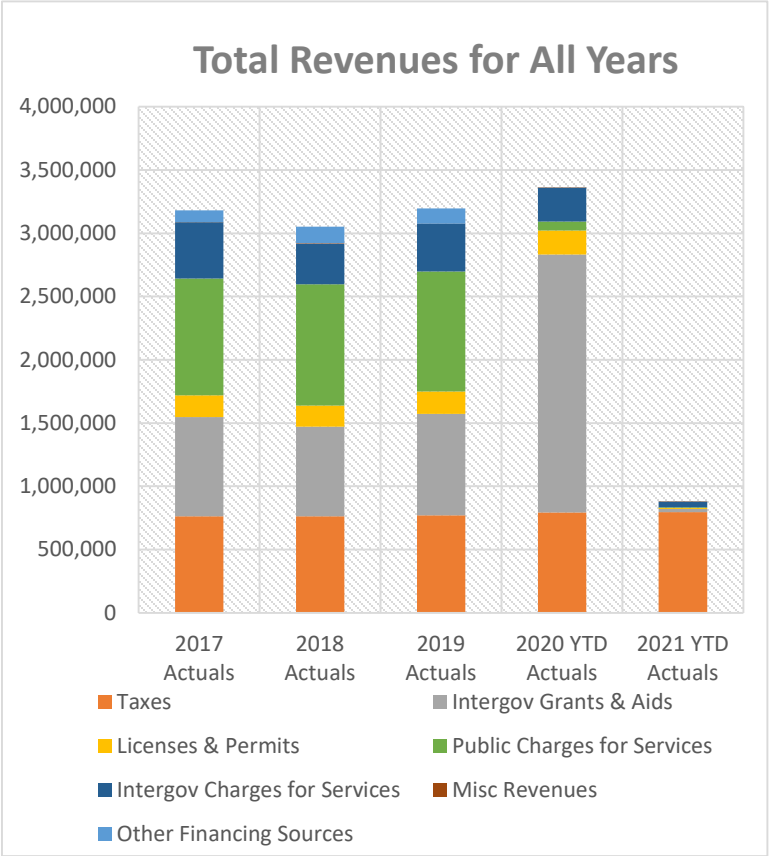
Public Health (Pre-Audited) Financial Results: March 2021



CHIPPEWA COUNTY
Public Health
Prevent. Promote. Protect.

Fund	Description	Revenue			Expense		
		Budget	Actual	% Collected	Budget	Actual	% Spent
54100	Community Health	\$ (692,608.00)	\$ (646,393.16)	93.3%	\$ 692,608.00	\$ 39,071.71	5.6%
54121	Nurse Family Partnership	(129,736.00)	(29,193.81)	22.5%	129,736.00	13,647.76	10.5%
54123	Farmers Market	(2,689.00)	(69.51)	2.6%	2,689.00	69.51	2.6%
54125	Prenatal Care Coordination	(70,713.00)	(2,212.25)	3.1%	70,713.00	4,175.97	5.9%
54128	Public Health Preparedness	(50,282.00)	(738.18)	1.5%	50,282.00	55,801.28	111.0%
54130	Pandemic Planning	-	-	0.0%	-	2,152.92	0.0%
54132	Drug Free Community Grant	(136,319.00)	(16,973.61)	0.0%	136,319.00	22,678.63	0.0%
54135	Bright Start River Source	(10,854.00)	(5,355.24)	49.3%	10,854.00	908.18	8.4%
54140	WIC	(424,079.00)	(81,590.25)	19.2%	424,079.00	81,564.44	19.2%
54142	Maternal & Child Health Program	(28,426.00)	(580.17)	2.0%	28,426.00	2,147.27	7.6%
54144	Wisconsin Wins	(5,172.00)	(86.73)	1.7%	5,172.00	458.26	8.9%
54149	Pre-Venture	(20,844.00)	(319.83)	1.5%	20,844.00	408.98	2.0%
54150	Prevention	(10,795.00)	34.02	-0.3%	10,795.00	163.98	1.5%
54151	Equipment Loan Closet	(1,864.00)	(123.92)	0.0%	1,864.00	186.75	0.0%
54152	Western Regional Center	(194,827.00)	(3,441.75)	1.8%	194,827.00	43,079.51	22.1%
54154	Title X Reproductive Health	(15,085.00)	(220.23)	0.0%	15,085.00	12,674.03	0.0%
54156	FIT WIC	(37,789.00)	(680.90)	1.8%	37,789.00	6,910.25	18.3%
54157	Reproductive Health	(57,695.00)	(5,302.27)	9.2%	57,695.00	3,230.22	5.6%
54158	WIC BF Peer Counseling	(11,832.00)	(219.51)	1.9%	11,832.00	2,942.15	24.9%
54159	Diabetes Grant	(20,000.00)	1,108.00	0.0%	20,000.00	1,660.06	0.0%
54160	Home Health Care	(1,850.00)	-	0.0%	1,850.00	2,581.08	139.5%
54161	Health Clinics	(35,673.00)	136.55	-0.4%	35,673.00	5,529.16	15.5%
54162	Taking Care of You	(11,621.00)	(185.58)	1.6%	11,621.00	185.58	1.6%
54163	Overdose Fatality Review	(32,431.00)	(545.79)	0.0%	32,431.00	3,306.76	0.0%
54164	COVID Contact Tracing	-	-	0.0%	-	249,459.61	0.0%
54165	GYT - Get Yourself Tested	(5,159.00)	(32.22)	0.6%	5,159.00	32.22	0.6%
54166	COVID Test Coordination	-	-	0.0%	-	1,154.17	0.0%
54171	Food Safety Recreation License	(292,081.00)	(76,243.11)	26.1%	292,081.00	33,427.51	11.4%
54172	Infant Immunization Grant	(15,905.00)	(231.27)	1.5%	15,905.00	313.75	2.0%
54173	Early Hearing Detection Grant	(93,984.00)	(2,025.87)	2.2%	93,984.00	19,552.15	20.8%
54174	Forward Health Outreach	(22,639.00)	(746.95)	3.3%	22,639.00	4,034.22	17.8%
54176	Environmental Health	-	(123.23)	0.0%	-	362.23	0.0%
54180	DHS Agreement	(113,885.00)	(3,020.49)	2.7%	113,885.00	14,043.68	12.3%
54182	HCET (Health Care, Ed & Tr)	(7,927.00)	(86.67)	1.1%	7,927.00	86.67	1.1%
54184	Childhood Lead Poisoning Prev.	(10,072.00)	(143.88)	1.4%	10,072.00	1,466.49	14.6%
54186	Charity Outreach Program	(500.00)	-	0.0%	500.00	-	0.0%
54189	Epidemiology & Lab Capacity	-	(4,175.05)	0.0%	-	10,488.23	0.0%
54190	Public Health Donation Expend	(1,000.00)	(9.00)	0.9%	1,000.00	-	0.0%
		\$ 2,566,336.00	\$ 879,791.86	34.3%	\$ 2,566,336.00	\$ 641,447.77	25.0%

Public Health Revenues vs Expenses Variance YTD through March 2021





**STATEMENT OF EXPLANATION
PUBLIC HEALTH 2021 PROGRAM PRIORITY RANKING APPROVAL -
ANGIE WEIDEMAN**

6.1

The 2021 priority ranking of Public Health programs/services by the Board members will be presented for review and approval.

RANK SERVICES 1-3 BELOW

MANDATED SERVICES

					Funding Sources		
Board Rank 2021	Leadership Team Rank 2021	Board Rank 2020	Program	Description	Tax Levy	Revenue, Grants or Contracts	2021 Budget Request
1	1	1	Public Health Nursing (i.e.-Communicable Disease Follow-up/Intake)	Prevention and control of communicable disease, foodborne outbreaks, tuberculosis, and rabies through surveillance, investigation and education.	\$633,493	\$5,300	\$638,793
2	2	2	Environmental Health (i.e.-Human Health Hazards)	Investigation and enforcement of Chippewa County Ordinance relating to human health hazards from vermin infestations, accumulations of trash or rubbish, pollution of surface water, unfit housing, and more.		\$2,500	\$2,500
3	3	3	Health Clinics	Includes costs associated with clinics (i.e.-TB skin testing).	\$0	\$33,000	\$33,000

RANK SERVICES 1-28 BELOW

ESSENTIAL PREVENTION SERVICES

					Funding Sources		
Board Rank 2021	Leadership Team Rank 2021	Board Rank 2020	Program	Description	Tax Levy	Revenue, Grants or Contracts	2021 Budget Request
1	1	1	Environmental Health-Facility Licensing	Department of Agriculture, Trade, and Consumer Protection agents to inspect facilities (i.e.-restaurants, lodging, retail) and enforce food code.	\$65,086	\$205,641	\$270,727
2	2	2	WIC (Women Infant Children)	Provides supplemental food, nutrition education, and nutrition counseling to high-risk populations.	\$69,726	\$295,885	\$365,611
3	3	3	Western Regional Center	Provides information and referral resources to families with children birth to 21 with a long-term health concern. Systems work to develop parent leaders, ensure smooth transition for teens	\$0	\$177,866	\$177,866
4	4	5	Public Health Emergency Preparedness (PH Emergency Plan)	Includes awareness and understanding of potential public health emergencies, collaboration with other agencies, and determination of personnel needs in emergencies.	\$0	\$46,644	\$46,644

ESSENTIAL PREVENTION SERVICES

Board Rank 2021	Leadership Team Rank 2021	Board Rank 2020	Program	Description	Funding Sources		
					Tax Levy	Revenue, Grants or Contracts	2021 Budget Request
5	5	4	Nurse Family Partnership	Evidence-based program pairing Public Health Nurse with first-time, low-income moms from prenatal through second birthday. NFP empowers first-time moms to transform their lives and create better futures for themselves and their babies. Through the structured home-visit schedule the nurse and mom build a trusting relationship that the mom can rely on for advice and guidance. NFP helps prevent Adverse Childhood Experiences (ACEs) and helps with parent-to-child attachment.	\$22,630	\$98,000	\$120,630
6	6	6	Immunization - Consolidated Contract & Public Health	Prevention of disease through provision of immunizations and education.	\$0	\$14,765	\$14,765
7	10	8	Drug Free Communities (New in 2020)	Focuses on substance abuse prevention in our youth through education and programming. Systems changes through policy and ordinance changes.	\$0	\$125,000	\$125,000
8	7	12	Reproductive Health/Dual Protection/BRIDGES	Administration of the Dual Protection/BRIDGES Clinic including outreach to local partners. Reproductive health program providing testing/treatment of sexually-transmitted diseases, birth control options, and prevention of communicable disease.	\$4,000	\$63,170	\$67,170
9	9	9	Forward Health Outreach	Wisconsin ForwardHealth Program assists participants with applications/renewals including WI Medicaid, BadgerCare Plus, Family Planning Waiver and FoodShare.	\$0	\$20,000	\$20,000
10	8	7	Prenatal Care Coordination (Medicaid Program)	Case management and education to pregnant women (prenatal to 60 days after birth), to assure healthy birth.	\$0	\$65,000	\$65,000
11	11	10	Maternal & Child Health (MCH) - COVID	Focus on to improving the health of mothers, children, and families during the COVID-19 pandemic.	\$0	\$25,567	\$25,567
12	12	11	WI Sound Beginnings/Early Hearing Detection (regional service)	Ensures all babies born in WI are screened early for hearing loss and diagnosed/referred for intervention.	\$0	\$84,000	\$84,000

ESSENTIAL PREVENTION SERVICES

Board Rank 2021	Leadership Team Rank 2021	Board Rank 2020	Program	Description	Funding Sources		
					Tax Levy	Revenue, Grants or Contracts	2021 Budget Request
13	13	14	DHS Contract (in Regional Center)	Conducting intake for Birth to Three program and Children's Long Term Support Waivers. Meets with families who have children transitioning to adult services to help transition plan. Intake for children's Comprehensive Community Services (CCS) for Human Services.	\$0	\$99,000	\$99,000
14	14	13	Preventure	Evidence based program aimed at preventing the start of use of substances including alcohol, tobacco, and other drugs. Funded with Human Services AODA prevention money. Nurses and school staff will be trained to deliver the program.	\$0	\$19,268	\$19,268
15	16	17	Taking Care of You	Research based program aimed at working with high risk populations to teach strategies and experiences to help deal with stress in their life. Currently running groups at the jail and at schools. Funded with Human Services Mental Health prevention money.	\$0	\$10,706	\$10,706
16	15	15	Breastfeeding Peer Counseling	Provides peer support to breastfeeding moms on the WIC program to increase breastfeeding initiation & duration.	\$0	\$10,750	\$10,750
17	18	16	Prevention	Enhances the health and well being of residents by collaborating with area agencies and community to improve health status and quality of life.	\$0	\$9,987	\$9,987
18	17	19	Fit Families	Behavior change program (healthy eating and physical activity) that provides health coaching for families with children.	\$0	\$35,347	\$35,347
19	19	18	Lead - Consolidated Contract & Childhood Lead	Provide case management and lead risk assessment of children who are/at risk of being lead poisoned.	\$0	\$9,363	\$9,363
20	20		Diabetes	Supports the design, testing and evaluation of novel approaches to address evidence-based strategies aimed at reducing risks, complications and barriers to prevention and control of diabetes and CVD in high-burden populations	\$0	\$20,000	\$20,000

Attachment: Program Ranking 2021 FINAL (6308 : Public Health 2021 Program Priority Ranking Approval

ESSENTIAL PREVENTION SERVICES

Board Rank 2021	Leadership Team Rank 2021	Board Rank 2020	Program	Description	Funding Sources		
					Tax Levy	Revenue, Grants or Contracts	2021 Budget Request
21	21		Overdose Fatality Review	Focuses on the complex and changing nature of the drug overdose epidemic and highlights the need for an interdisciplinary, comprehensive and cohesive public health approach	\$0	\$30,000	\$30,000
22	22	22	Farmers Market	Provides WIC participants with farmers market vouchers to help increase fruit and vegetable consumption.	\$0	\$2,346	\$2,346
23	23	23	Bright Starts (River Source)	Provides personal Parents as Teachers visits from a parent educator, parent group connections, screenings, and resources in collaboration with River Source Family Center.	\$0	\$10,000	\$10,000
24	25	24	Environmental Health - Beach Water Testing	Collect water samples from public beaches to test for E.Coli to prevent disease and advise citizens.	\$2,285	\$0	\$2,285
25	24	20	Loan Closet	Providing medical equipment on loan for up to three months at no cost (i.e.-canes, wheelchairs, bath benches, walkers).	\$0	\$1,500	\$1,500
26	26	25	WI WINS	Conducts compliance inspections of tobacco retailers and recognizes those not selling to youth.	\$0	\$4,745	\$4,745
27	27	26	Charity Outreach	Dispersal of funds from Rutledge Charities for primary health care needs of residents with children as a priority.	\$0	\$500	\$500
28	28	27	Donations	Individuals donating to Public health mainly for immunizations.	\$0	\$1,000	\$1,000

2021 Board Prioritization Ranking results are based on six responses.



STATEMENT OF EXPLANATION
HUMAN SERVICES 2020 ANNUAL REPORT APPROVAL - TIM EASKER

6.2

Board members are requested to review and approve the 2020 annual performance report for Human Services.



Human Services

Empowering people to help themselves.

2020 Annual Performance Report

Director Message:

As I think about 2020, I have to steal a line from the Grateful Dead's classic song Truckin - "What a long strange trip its been." The year was unlike any I and most others had ever experienced. Simply put, we lived through a global pandemic sandwiched between social and political unrest like we had not seen for decades, if ever. Terms such as "safer at home," "social distancing," and "masking" became a part of our daily lexicon. Many lost their livelihood, some their lives. There was also a pervasive overall loss of our sense of security. Social distancing separated us physically, beliefs separated us ideologically. There were those who feared the virus and those who did not believe it existed. The political aisle that separated parties seemed to grow wider. Social justice issues were thrust to the forefront that just seemed to widen the chasm.

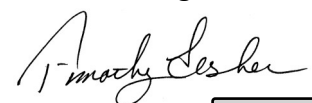
This was the world we found ourselves navigating all though in 2020. After the initial shock of the pandemic and ensuing lockdown, we began to see the toll it was taking on our community. This all contributed to an increased demand for services. This increase occurred as we navigated the forced exodus from our places of work to the new world of telecommuting. If you had school age children at home, an extra layer of complexity was added as you tried your hand at being a professional educator.

While we were not planning for a pandemic, our department was positioned well for the telecommuting transition. Economic Support had been telecommuting on a rotating basis along with others sprinkled throughout other divisions. We had also provided staff situational opportunities for occasional work from home. While it was not a perfect fit for everyone, people did what they had to do to reduce risk to themselves, their families, and our consumers.



Did a lot of bad things happen in 2020? Absolutely, and if you lost a loved one, it was a year of heartbreak. However, plenty of good things happened in 2020 as well. People coming together, supporting those in need, working harder, and giving more. The information contained in this report is a shining example of how when the chips are down, there are those who will always rise to the occasion. We continue to evolve for the better as a department. This does not mean there is not room for improvement.

I have never seen a group of people come together to meet a challenge like ours did. There were plenty of other folks involved who made this happen: Department of Administration, County Board, our Health and Human Services Board, and others who provided logistical backing as well as caring, trust, and support of our staff - countywide. To each and everyone one of you – THANK YOU. It will be a year we will never forget!



VISION

To Achieve Positive and Lasting Results

MISSION

Empowering People to Help Themselves

VALUES



Collaboration – building relationships with others to maximize resources and achieve results.



Leadership – encouraging and supporting people as they develop their full potential and abilities.



Empowerment – assisting consumers to identify and attain goals by utilizing their strengths.



Accountability – providing timely, accurate, and fiscally responsible services with a focus on continuous quality improvement.



Respect – always considering the dignity and worth of the person.



ORGANIZATIONAL GOALS 2020

1. Utilize effective and efficient data driven decision-making to unlock human potential.
2. Provide staff with the tools, support and training to perform their job at the highest level and encourage a work/life balance.
3. Provide adaptable and flexible services and resources to consumers.
4. Create a culture of continuous quality improvement to improve outcomes for consumers.



Economic Support

The Economic Support Division administers programs and services that assist eligible Chippewa County consumers, empowering them to achieve positive outcomes when they face economic challenges. The Economic Support Division helps families in need to become self-sufficient and independent from public assistance. This is done by assessing each family's financial situation to determine eligibility for public assistance programs. Chippewa County Economic Support is part of the Great Rivers ten-county consortium (GRC).

Achievements of 2020:

Successfully Responded to COVID

- ◆ **Telework:** All counties rolled out telework and at some point during the past year, counties worked 100 percent telework. Staff and agencies worked quickly to set up home offices, navigate technology needs, learn how to work remotely, and use new technology. Agencies found new ways to facilitate mail/fax while working remote. Some agencies installed drop boxes and all counties had to create internal processes for meeting customer requests for vault cards, mail, and other face-to-face interactions. The Hub (Great Rivers SharePoint site) was used as a tool to communicate to staff each individual agency direction related to open/close/lobby and face-to-face requests and used to highlight other operational changes. Agencies found new ways to onboard staff based on available technology and local office availability/restrictions.
- ◆ **No Loss of Service:** Since the onset of the pandemic, there has been no loss of service to our customers. Answer rates in the call center remain high and processing continues to exceed timeliness expectations.
- ◆ **Assisting with Local COVID Operations:** Within GRC, some counties needed to deploy staff to help with local COVID operations, other GRC counties assisted to manage workload needs.
- ◆ **Virtual Meetings:** Virtual meetings for all teams have improvised and teams found new efficiencies in using technology to meet and share information. Necessary meetings occurred more easily as travel/inclement weather was not an issue.

Successful MER and Child Care Subsidy Review

- ◆ 2020 FoodShare MER (Management Evaluation Review) had minimal case corrections and policy review areas for staff. GRC staff were complimented for their excellent customer service, going above and beyond in providing customers with additional resource and referrals, and explaining income maintenance (IM) programs. The 2020 Child Care Subsidy review had no findings or recommendations. The Department of Children and Families continues to identify GRC's Child Care Team model as a best practice.

Benefit Recovery (BR)

- ◆ **Invalidation Project:** During the initial stages of the pandemic, BR staff spent reviewed a backlog of claims to determine which ones were still valid. This project resulted in being able to invalidate more than 4500 referrals from backlog.
- ◆ **Onboarded** two new BR Team members.
- ◆ **Fraud Investigators:** Due to being unable to do surveillance and home visits, fraud investigators were utilized differently. They assisted BR staff with case reviews/notices/mailings/Medical Assistance overpayments. Desk investigations continued to be completed with minimal travel to jails and retailers.
- ◆ **Wage Verification Project:** To take advantage of a reduced IM workload, IM staff assisted the Benefit Recovery Team with a wage verification project. Staff were trained to review referrals and identify time periods of the overpayment and send requests to the employer. Gathering wages has allowed BR staff to work more efficiently when processing claims.
- ◆ **Increase in Dollars:** BR Team shifted tasks a couple of times during the pandemic. Despite processing fewer claims, there was an increase in the amount dollars processed in 2020.

ECONOMIC SUPPORT (Continued)

- ◆ **Child Care Expungement Report:** Staff began a new process of working the Expungement Report, which takes a proactive approach in helping to prevent overpayments.
- ◆ **Child Care** referrals are being assigned in real-time.

Quality Control & Consistency

- ◆ **Targeted Care Review (TCR):** Leads and staff participated in TCR project focusing on the Absent Parent Screen.
- ◆ **LTC Intake Process:** LTC (Long Term Care) Intake process was reviewed early in 2020. Gaps in the initial process were identified and EBD Leads worked to strengthen the Intake Process by giving direction on gaps identified and added into the Program, Policy, Process Manual (PPPM).
- ◆ **Local Agency Quality Control (QC) Projects:** To take advantage of reduced workload, local agencies looked for various ways to keep staff tasked with QC projects. One example of this was to have staff conduct their own independent reviews on their cases with emphasis on high error prone elements.
- ◆ **Balance Child Care Caseloads:** Managers developed parameters for IM cases to backfill caseload composition for child care workers. This was done because of the variance in childcare cases assigned to team members and an effort to equal out the workload.
- ◆ **Lead Teams:** Virtual meetings continued throughout the year to discuss error prone policies and offer consistent clarification for staff.
- ◆ **EBD/LTC All Staff Meeting:** EBD (Elderly, Blind, and Disabled) leads held a GRC staff meeting where leads presented on tips, reminders and policy/process clarifications.

Program, Policy, Process Manual (PPPM)

- ◆ PPPM was developed and released to staff in 2020. The content in the PPPM incorporates years of GRC and State of Wisconsin policy/process clarifications and resources. The goal is to be a fluid tool that fills in the gaps where state resources fall short and staff can refer to one consistent place on The Hub.

Onboarding/Reassignment

- ◆ GRC hired 14 new staff and onboarded three new lead workers; reassigned seven family case workers to EBD; two family case workers to BR.

Challenges of 2020:

- ◆ Assisting/preparing staff (various levels - new to veteran staff) to go back to pre-COVID policy/processes.
- ◆ Caseload sizes - what is realistic for staff to handle; questions on future workload (not knowing what will come back after COVID-19 and when).
- ◆ Keeping other partner agencies informed of changes when rollback occurs, letting them know how GRC will respond, and impacts to partner agencies.
- ◆ P-EBT - Potential (Pandemic FoodShare).
- ◆ CCA (Call Center Anywhere) replacement in the fourth quarter.
- ◆ The New Worker Training project - learning our role in guiding new staff through training.
- ◆ Potential increase in applications, calls as pandemic continues, and when rollback occurs.
- ◆ Reopening our agencies, how to best serve face-to-face customers and meet lobby service expectations.

Service/Program	Consumer Data for 2020
FoodShare	8,989
Medical Assistance	10,180
Child Care	220
Energy Assistance	2,473 (households)
Total	21,862



The simplest version of the ADRC mission is to say that we are here to help older people and people with disabilities remain as independent as possible in the setting of their choosing. Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased, and timely information on all aspects of life related to aging or living with a disability. ADRCs are friendly,

welcoming places where anyone - individuals, concerned families or friends, or professionals working with issues related to aging or disabilities - can go for information tailored to their situation. It isn't about what we feel is best for the individual, but rather it's about presenting options so they can make an informed choice.

All Human Service divisions are unique in some way. ADRCs are unique in that 100 percent of our services are 100 percent voluntary.

We also recognize that people don't always know what they need...that's okay too because ADRC staff have extensive training at asking the right questions. The questions not only help people figure out what they need or want, but also help identify their strengths. When help is requested with applying or connecting to programs or services, ADRC staff will assist.

The ADRC of Chippewa County provides more than information and assistance. We also have programs that can help people remain in their home. Meals on Wheels, Senior Dining, Transportation Coordination, Caregiver Respite, In-Home Support, Healthy Living workshops, Memory Screening, Dementia-related programs, and Brain Health education are just some of the programs our agency offers. Our Options Counselors present customers with an array of choices that can help their situation along with assistance in accessing if needed. We also have highly trained Benefit Specialists that assist with Medicare, Social Security, Consumerism, Housing, Medical Assistance, and other private and public benefit questions. Complicated issues require extensive training and our Benefit Specialists work directly with attorneys who specialize in all of these areas as they relate to older people and people with disabilities.

One thing that sets ADRCs apart from other governmental agencies is the fact that we are legislatively required to provide advocacy on behalf of the people we serve. Sometimes that means talking to local businesses and sometimes that means connecting with legislators. But most importantly, it means providing people with information so they are empowered to advocate on their own behalf.

Achievements of 2020:

- ◆ Expanded Meals on Wheels delivery to several rural areas previously not served.
- ◆ Implemented the Dementia Care Specialist program with many new services.
- ◆ Bridging Chippewa County newsletter available online with sign up for e-newsletter.
- ◆ Expanded Healthy Living Workshops offered to Chippewa County residents.
- ◆ Created an online orientation and training for Meals on Wheels volunteers that was great because we increased our volunteer pool by 17 percent.
- ◆ Developed new partnerships throughout the county.
- ◆ Implemented Grab and Go meals when COVID required closure of group dining sites.



AGING & DISABILITY RESOURCE CENTER (Continued)

Challenges of 2020:

- ◆ Delivery of Meals on Wheels changed to ensure safety of volunteers and participants.
- ◆ Staff had to change their processes and create a space to work from home.
- ◆ Communication with consumers limited to phone and an occasional virtual meeting.
- ◆ Maintaining staff engagement with most staff working from home.
- ◆ Healthy Living workshops, Memory Cafés, Caregiver programs, and other workshops moved to virtual format.
- ◆ Meals on Wheels requested at faster rate than our volunteer pool could accommodate.

Many people would say that everything about 2020 presented challenges. From an ADRC standpoint, it was also a year that demonstrated the resilience of our customers. We know that most people age 60 - 75 years old have some experience with computers and technology even if they weren't doing it often. In 2020, we met people in their 80's and 90's who decided to start using their smart phones in new ways and added other forms of technology. They connected with families and friends through email. Our customers demonstrated to the world what we've always known...that they've never lacked the ability to learn new technology ... they just needed a good reason!

Service/Program	Consumer Data for 2020
Bridging Chippewa County	18,800 copies distributed
Caregiver respite	31 consumers 1981 hours respite service
Dementia Related Services	40 consumers 10 new services/programs
Disability Benefits	112 consumers 139 cases closed
Elder Benefits	458 consumers 625 cases/contacts
Healthy Living Workshop Sessions	17 consumers 273 classes/sessions
Information and Assistance/Options Counseling	5,695 consumer contacts
*In-home Supports (housekeeping and snow removal)	45 consumers 518 service units
Nutrition Program	624 consumers 40,701 meals
Transportation	4,719 rides 239,785 miles

Aging & Disability Resource Center Board

Kari Ives (Chair), Vern Weeks (Vice-chair)
Janet Mayer, Glen Howell, Mary Quinlan, Dave Alley
John Spaeth (term expired April 2020), Patricia German

CHILDREN, YOUTH & FAMILIES DIVISION

The Children, Youth & Families (CYF) Division is comprised of four units:

- ◆ Birth to Three Program
- ◆ Child Protective Services
- ◆ Children with Differing Abilities Services
- ◆ Youth Justice Services

Birth to Three

Birth to 3 is Wisconsin's early intervention program for infants and toddlers with developmental delays and disabilities and their families. Opportunities are provided for a child to increase skills and abilities. The goal is to help children participate in their communities. In addition to the skills the child develops, Birth to Three programs are committed to providing services in a way that makes sense for each family. This "family centered" program recognizes the importance of parents, family, and friends in a young child's life. The early intervention team will provide ideas and techniques to help a family enhance their child's development and learning potential.

Achievements of 2020

- ◆ Chippewa and Eau Claire Counties were awarded almost \$100,000 for a social emotional grant through the Wisconsin Department of Human Services. The money was spent on training Birth to Three staff, contracted therapists that are part of the Birth to Three team through Prevea, and Child Protective Services. The training consisted of improving the ability of Chippewa County Staff and Prevea therapists knowledge of the Devereux Early Childhood Assessment (DECA) and Your Journey Together (a parenting program). Child Protective Services staff were trained on Your Journey Together in order to improve their knowledge of social emotional development and increase their ability to assist the families they work with.
- ◆ In 2019, the system that Child Protective Services uses for documentation and the system that Birth to Three uses for documentation were connected in order to streamline referrals for children that are affected by the Child Abuse Prevention and Treatment Act (CAPTA) due to maltreatment. Because of this change, referrals now go directly from Child Protective Services staff to Birth to Three. This has lead to an increase of referrals of children that have been served by Child Protect Services staff.
- ◆ Because of COVID, the number of referrals that Birth to Three received during the second quarter of the year was significantly lower than it had been in previous years. Once doctor offices and schools opened again, Birth to Three staff were inundated with referrals. They worked hard to reach out and support all of these families to ensure that children's needs were being met.

Challenges of 2020

- ◆ Keri Milbrandt retired after 30 years of service to Chippewa County. She is greatly missed, although we are very thankful for all of her years of service.
- ◆ COVID-19 changed the way that services were delivered to families. Some families elected to put services on hold, others embraced virtual visits, and some others struggled through technology issues in order to ensure their children were receiving services that benefited them. As 2020 continued on and the challenges associated with COVID increased, Birth to Three staff continued to struggle to meet family's needs virtually. Staff reached out to families more frequently in order to support families, which became very taxing as the number of referrals increased.

CHILDREN, YOUTH & FAMILIES (Continued)

Child Protective Services

The Child Protective Services (CPS) unit assesses families whose children may have been abused or neglected. When an intensive approach is necessary, ongoing services are provided to families. Services may include foster care, parenting support, or other resources to keep children safe. CPS works closely with law enforcement, community organizations, courts, schools, and other community providers to keep children safe and empower families. CPS also provides foster care licensing, foster care placement, and the Kinship program. When safety cannot be reached with a family, the unit works with the court system to find alternative permanency for a child, such as adoption or guardianship.

Achievements of 2020

- ◆ Staff attended trainings through the state in Applied Learning Communities (ALCs) and often brought information back to the team regarding new/inventive ways to assess safety virtually as well as how to engage clients through virtual contact. This was an ongoing process that was put together by the state soon after the COVID pandemic began in order to support frontline Child Protective Services staff.
- ◆ Chippewa County wrote for and was awarded the Targeted Safety Supports Funds (TSSF) Grant of almost \$80,000. Social Workers worked diligently to use the money in creative ways as a number of resources that would have typically been used had reduced their staff or closed all together. Eight kids were served through 2020 using TSSF funds.
- ◆ During the second quarter of the year, there was a lull in the number of cases that were being called in as children began attending school virtually. The cases that were screened in seemed to be more severe in nature. As the state began to open back up and children returned to school in the fall, the number of referrals increased significantly. We removed 84 children in 2020 and had a total of 186 children in out-of-home care during 2020. Staff came together to support each other throughout this difficult time. They worked diligently to ensure safety of the children in the community despite the COVID pandemic and the risks associated with seeing clients in person due to COVID.
- ◆ A new foster care coordinator was hired at the end of 2020. She has previous Child Protective Service work experience and brings a new perspective to the position.
- ◆ The access function of Child Protective Services moved back in-house November 23, 2020. So far, this continues to run smoothly. We have been rebuilding relationships with community members and have reached out to some community organizations with offers to provide mandated reporter training. Erica, Lead Access Worker, continues to be in touch with some of the community organizations that showed interest to schedule trainings. We have held one training already, which was very successful. The feedback received was very positive.

Challenges of 2020

- ◆ Three social workers (one Initial Assessment and two ongoing) moved to different positions within Human Services. Two new Child Protective Services were hired to replace these staff. An additional worker will be hired in 2021.
- ◆ COVID made assessing for safety very difficult as the Department of Children and Families provided guidance that contact should be virtual with the exception of Initial Assessment's initial visit with families and families with an active safety plan with children in the home. Staff attended trainings through the state and brought information to the team regarding new/inventive ways to assess safety virtually as well as how to engage clients through virtual contact.
- ◆ There continues to be a need for new foster homes throughout Chippewa County in order to keep children in their preferred school district and near their friends/family in order to minimize trauma. Because so many children were removed toward the end of the year, many of our county foster homes are full.



CHILDREN, YOUTH & FAMILIES (Continued)

Children with Differing Abilities

Children with Differing Abilities (CWDA) is the unit that provides services and support to children who have been diagnosed with a physical, developmental, or mental health disability and determined to be functionally eligible in accordance with federal and state standards. Services within the Children with Differing Abilities Unit are voluntary and designed to assist families to maintain their children safely in the community and at home.

The Children with Differing Abilities Unit is comprised of three Children's Long Term Support Waiver (CLTS-Waiver) social workers and six Children's Comprehensive Community Services (CCS) social workers.

Achievements of 2020

- ◆ The State notified counties at the end of the third quarter that they are switching to a statewide managed waitlist for Children's Long Term Support-Waiver. They outlined guidance on expectations. Our staff rose to the challenge to set ourselves up to be in the best position possible at the end of the year, in preparation for the statewide implementation set for January 1, 2021.
- ◆ All staff were trained in a wrap-around model of care.
- ◆ Staff were very resilient, learning to work from home during the pandemic.
- ◆ The state recognized the ability to serve consumers via telehealth, which was forced by the pandemic.
- ◆ Due to the pandemic, staff became fluent in virtual communication formats to meet with consumers and service providers.
- ◆ Because of our ability to provide services virtually, we were able to meet the needs of more consumers, getting them off waitlists.

Challenges of 2020

- ◇ To no one's surprise, learning to deliver services during the middle of a pandemic, shut-downs, and social distancing was challenging but staff rose to the challenge and were able to meet the needs of consumer and requirements of the programs.
- ◇ Missing the human connection has been difficult for staff in the ability to build relationships with consumers as well as colleagues.



CHILDREN, YOUTH & FAMILIES (Continued)

Youth Justice

Youth Justice is the unit that works with youth referred to court under Wisconsin Statutes 938. Those youth have either committed a delinquent act, are habitually truant from school, or have uncontrollable behavioral issues. Youth Justice social workers work in conjunction with the legal system, the youth, and parents by developing a plan to reduce risk factors such as substance abuse, negative peer associations, truancy, and other risk factors that negatively influence youth behavior and provide the youth with competencies for a successful future. The Youth Justice Unit is comprised of one Juvenile Court Intake social worker and three and a half social workers providing ongoing services.

Achievements of 2020

- ◆ We were awarded the Community Intervention grant again, continuing and enhancing our ability to deliver Aggression Replacement Training (ART) for medium to high risk youth.
- ◆ Staff continued to be able to attend trainings via virtual formats.
- ◆ Staff learned to work remotely and with virtual formats to continue to meet the needs of the youth and their families during the pandemic.
- ◆ Staff are being trained in UNITY modules in preparation to Wisconsin's enrollment in the national juvenile interstate compact data system.
- ◆ We continue to work with the State in the Phase 1 rollout of the YASI, a risk assessment tool for juvenile youth entering the system.

Challenges of 2020

- ◆ We had some staff turnover in 2020, with new staff being onboarded during a pandemic, while working remotely. It is not optimal to onboard new staff in this manner, but everyone persevered and we have been fully staffed since July.
- ◆ We hoped to partner with Chippewa Valley High School to expand our ART program; however, this has been put on hold due to the pandemic.
- ◆ The state has continued to role out new data entry requirements for all juvenile referrals under Chapter 938. This has substantially increased the work of the Juvenile Intake Worker and we were not able to partner with support staff to assist with this due to the nature of the work flow and remote work status of staff.
- ◆ We have seen a substantial increase in disrupted and/or failed adoptions and guardianships, resulting in court intervention. We do our best to help support and provide services to these families to keep their kids in their home, and prevent further trauma and instability in these children's lives.
- ◆ We continue to see a lack of resources in the State of Wisconsin to serve some of our high needs youth ultimately resulting in out-of-state placements. These youth's primary need is mental health and since the mental health statute doesn't allow for placement outside of a hospital or their parental home, these kids are opened in Youth Justice under JIPS (Juvenile in Need of Protection and/or Services) for uncontrollable when placement is necessary.

CYF Service/Program	Consumer Data for 2019
Birth to Three Program	289
Child Protective Services	874
Children's Crisis Services	236
Children's Waiver Services	208
Children's Comprehensive Community Services	86
Children's Community Options Program	8
Juvenile Court Intake Referrals	243
Youth Justice Ongoing Court Supervision	61
Total	2,005



Chippewa County Recovery Wellness Consortium (RWC) is a part of the nine county Western Region Consortium. The RWC is a resource hub for individuals experiencing mental health emergency (crisis), mental illness and/or substance use disorders. Programs available for participation are Crisis Services (including case management of mental health commitments), Community Support Program (CSP), and Comprehensive Community Services (CCS). A service facilitator is assigned to each consumer who becomes their advocate and helps the individual navigate the mental health service in their community. Functional and financial criteria determine program eligibility. Service array in all programs include psychiatry, mental health and substance abuse counseling, supported employment and individual skill development; allowing the individual to achieve human connection within their community. Chippewa County maintains a collaborative relationship with Buffalo and Pepin Counties. Referred to as regionalization, this collaboration means we all act as one entity with Chippewa (Lead County) providing administrative and clinical oversight of the Medicaid certified programs (CSP and Crisis). This relationship allows citizens in Buffalo and Pepin counties access to these certified programs.

Comprehensive Community Services

Chippewa is the lead county in the nine county consortium for Comprehensive Community Services (CCS). CCS is a self-directed program that looks to the consumer to identify their goals in recovery. The consumer is given choices of psychosocial services they can engage in and who they want to be part of the recovery team (providers, family members, friends, and other natural supports). Participating counties act independently of each other; however, the consortium's structure creates efficiencies in terms of administration, information technology, and fiscal management. Operations Manager Jessica Barrickman oversees the adherence and interpretation of the state codes and federal Medicaid rules that guide CCS.

Community Support Program

The Community Support Program (CSP) serves adults with a serious mental illness. This wraparound program includes a variety of psychosocial services designed to support and maintain the individual in the community. Services may include assistance in developing community living skills, individual and group therapy, education about mental illness and substance use disorders, supported employment, and social/recreational skill development.

Emergency Mental Health Services (Crisis)

Emergency Mental Health (EMH) is referred to as crisis services. Crisis means a situation caused by an individual's mental disorder that results in high levels of stress and anxiety for the individual or person providing care for the individual, which cannot be resolved by available coping methods of the individual or by the persons supporting the person. Chippewa County provides a coordinated system of crisis services that provides immediate response to assist the person experiencing the crisis episode. Chippewa County contracts with Northwest Connections to provide crisis call center, mobile and case management services. The EMH program works with individuals who poses a risk of harm to self or others or display probability of physical impairment due to impaired judgment caused by their mental illness and/or substance use disorder. The team triages crisis phone calls daily and provides linkage and follow-up services to individuals that have reached out to the crisis line that are in our county.

Adult Protective Services (APS)

Adult Protective Services (APS) investigates allegations of abuse, neglect, or financial exploitation to adults and elder adults at risk. Adults at Risk is defined as any adult who has a physical or mental condition that impairs the ability to care for their needs and who has experienced, is experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation. Elder Adult at Risk is defined as any person age 60 or older.

RECOVERY & WELLNESS CONSORTIUM (Continued)

APS staff help with the completion of power of attorney documents, supported decision-making agreements, and the petitioning of legal guardianship for Chippewa County residents. Financial guidelines apply to receive assistance with guardianships and protective placements. Substitute decision-making is necessary if someone is unable to effectively communicate their decisions or lacks the capacity to evaluate and receive necessary information to make informed decisions regarding healthcare and basic living needs. Supported decision making is a way for people with disabilities to get help from trusted family members, friends, and professionals to help ensure an individual understands situations and potential outcomes so they can make their own decisions. The APS team values the right for all competent adults to be their own decision-maker.

Achievements and Challenges of 2020

- ◆ In spite of the COVID 19 pandemic, RWC team has managed to step up and not only adapt to a remote work environment, but also get creative to engage with consumers when face-to-face meetings have not been an option. Staff has worked very hard to maintain relationships with our consumers. The pandemic has created an opportunity to engage consumers through virtual platforms. Medicaid has approved the use of telehealth services to consumers.
- ◆ In 2020, we saw a 10 percent decrease in the use of mental health crisis services for adults. This correlated to 30 percent decrease in emergency detentions. It is unclear how COVID 19 played a role in this downward trend. Twenty-one percent of all emergency detentions resulted in placement at Winnebago Mental Health Institute. Sixteen percent of all emergency detentions were consumers placed into facilities (group homes and Adult Family Homes) by our neighboring counties outside of Chippewa County. Our challenge is to create inter-county agreements with our partnering counties to assume financial responsibility for their residents.
- ◆ In 2020, Adult Protective Services (APS) was brought back under RWC Division. This resulted in stronger collaboration with the mental health team improving timely outcomes to those served in APS and Emergency Mental Health Services (crisis).
- ◆ During 2020, we experienced significant growth in the ability to serve adults in the Comprehensive Community Services program.
- ◆ To expand the efforts to address substance use disorders in Chippewa County, the RWC team participated in a collaboration with Chippewa Area Recovery Resources (CARR). CARR is Chippewa County's contracted substance abuse outpatient provider. Starting in 2021, CARR will offer several additional evidence-based programs such as basic AODA education, mindfulness, relapse prevention, family education, and Trauma Recovery and Empowerment (TREM) for woman and men.

Service/Program	Consumer Data for 2020
Adult Crisis Services	843
Adult Emergency Detentions/Petitions	112
Adult Protective Services	187
Comprehensive Community Services (Adults)	155
Community Support Program	39
New Guardianships	47
Protective Placements	14
Substance Abuse Services	22
Total	1419

Fiscal & Contracts Division

The Fiscal & Contracts Division supports the Department with the a variety of activities including:

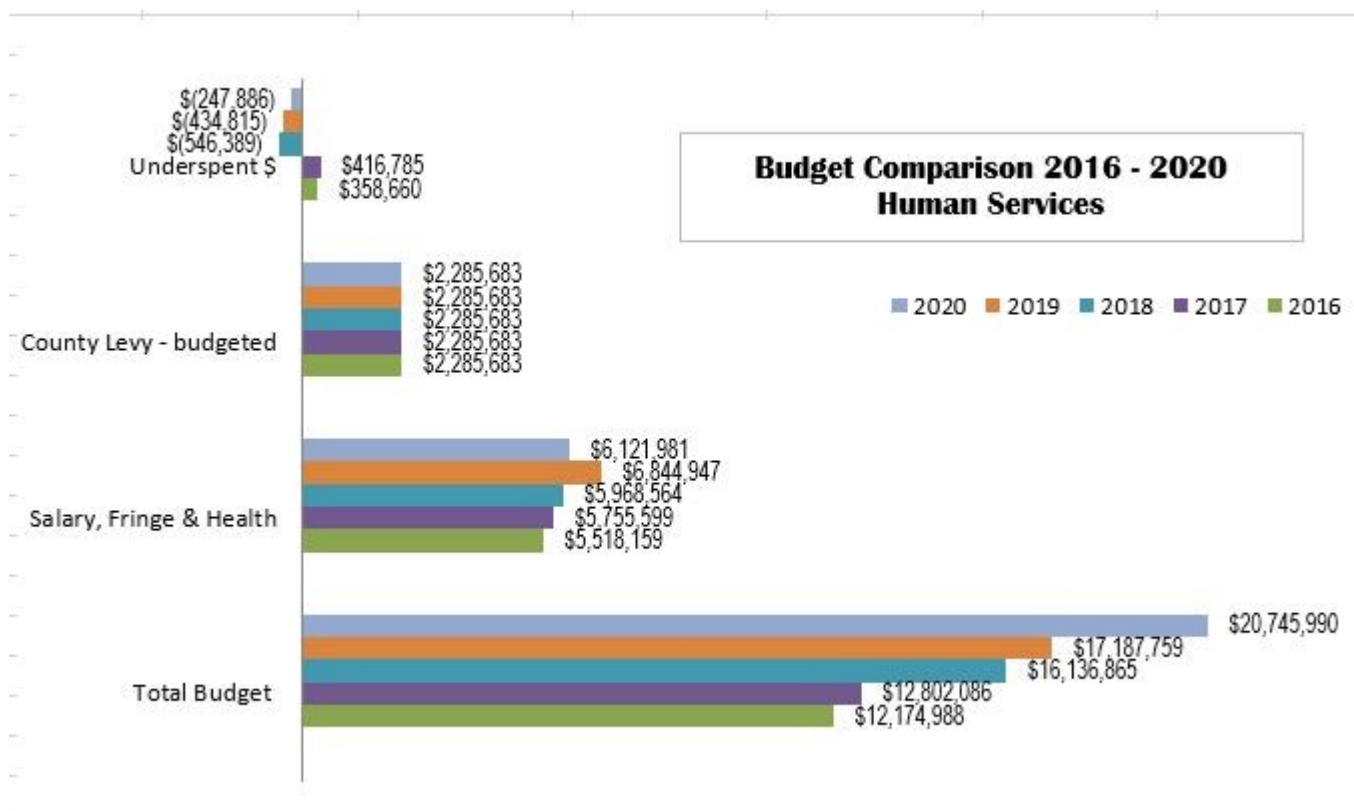
- ◆ Medicaid and consumer billing.
- ◆ Vendor contracting and payments.
- ◆ Budget planning and analysis.
- ◆ Grant claiming and reconciliation reporting.
- ◆ Financial accounting and reporting.

The pandemic created numerous challenges for the Fiscal Division in 2020. As the department transitioned to tele-delivery of services, numerous changes impacted our processes and systems. Medicaid quickly approved changing what were formerly face-to-face services to tele-medicine. That resulted in the need to make numerous changes to our billing systems and documentation requirements, both with our workers and our contracted providers. The entire Fiscal team stepped up to help with the changes and we were able to support the delivery of services to our consumers.

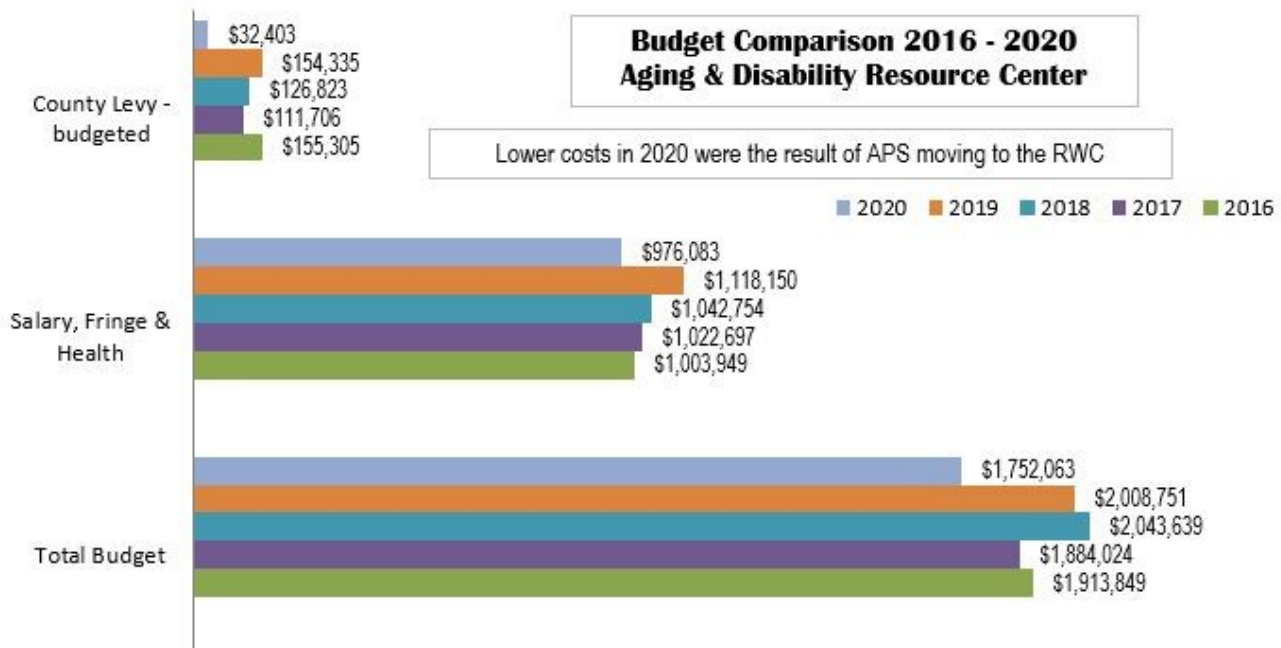
Financially, youth placement costs and the Institute for Mental Disease (Winnebago) costs drove a deficit of \$247,886 (unaudited) for the year. This was an improvement from 2019.

As noted to the right, total 2020 expenses were \$24,592,981 and our budget total was \$20,745,990. The difference of \$3,846,991 consists of the deficit of \$247,886 and the remaining \$3,599,105 consists of Comprehensive Community Services (CCS) costs incurred by the Regional Recovery Wellness Consortium. The \$3,599,105 will be paid by Medicaid early 2021 or through the CCS Reconciliation process December 2021.

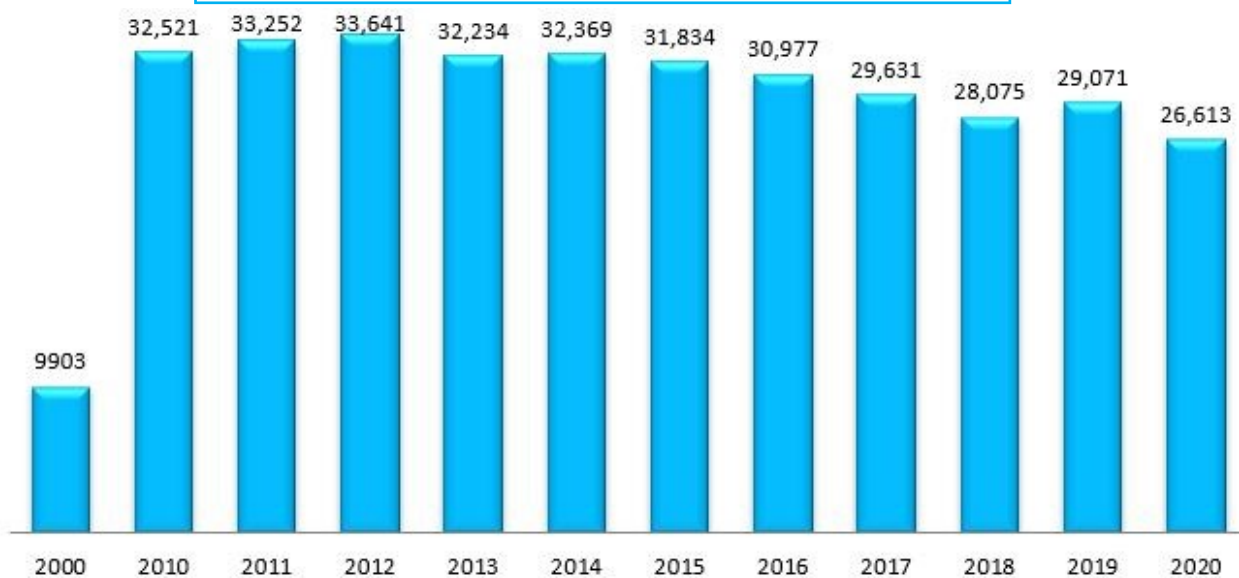
2020 REVENUE	\$24,345,095
2020 EXPENSE	\$24,592,981
2020 DEFICIT	(\$247,886)



Fiscal & Contracts Division (Continued)



Consumers Served 2010 - 2020



Thank you to our Health & Human Services 2020 Board Members

John (Jack) Halbleib (Chair), Don Hauser (Vice-chair)
 Kari Ives, Stacey Sperlingas, Tom Thornton, Jenny Happel,
 Charlene Kervina, Harold (Buck) Steele, Keith Tompkins
 Steve Gerrish, Annette Hunt, Larry Marquardt (terms expired April 2020)

**We also extend appreciation to the many community entities
 who partnered with us throughout 2020.**

**A BIG THANK YOU for valuing community
 and service to others.**

